

# LIBERTY

## UNIVERSITY

OFFICE *of* EQUITY  
& COMPLIANCE

### Supportive Measures Resource

The Office of Equity and Compliance is responsible both for the implementation of supportive measures (including enforcement measures) and for coordinating the University's response with the appropriate University office(s). The Office of Equity and Compliance has the discretion to impose and/or modify any supportive measure based on available information and is available to meet with a Complainant, a Respondent, or any other affected member of the University community to address any concerns related to supportive measures. The University will maintain the privacy of supportive measures provided under this Policy to the extent practicable and will promptly address any violation of a supportive measure. All persons are encouraged to report to the Office of Equity and Compliance any concerns about failures of any person to abide by supportive measures. Disciplinary action, including any of the sanctions listed in this Policy, can be imposed for failing to abide by a University-imposed supportive measure.

Upon receiving a report or complaint of Prohibited Conduct, the University will provide reasonable and appropriate supportive measures designed to preserve the Parties' educational experiences; to protect the Parties during the investigation and resolution of a matter; to address safety concerns of the Parties or other affected members of the campus community; to maintain the integrity of the investigative and resolution processes; and to deter Retaliation. Supportive measures may be remedial in nature (i.e., designed to address a Parties' safety and well-being and to ensure the Parties' continued access to educational programs and activities), protective in nature (i.e., involving a restrictive action against a Party), or both. Supportive measures are available regardless of whether a Complainant pursues an investigation under this Policy.

Supportive measures are not permanent resolutions or substitutes for the investigation and resolution processes under this Policy; however, supportive measures may remain in place permanently or for extended periods of time beyond resolution of the matter if the Executive Director determines that they are necessary to accomplish a purpose of preserving educational opportunity, addressing safety concerns, or deterring Retaliation. Any supportive measures that remain in place permanently or for extended periods of time cannot be overly restrictive or burdensome to the extent that they amount to a sanction on the Respondent. Supportive measures may be modified or withdrawn as additional information is obtained and upon final resolution of the report or complaint.

Complainants will be offered supportive measures designed to restore or preserve the complainant's equal educational access, regardless of whether a grievance process is ever initiated or their desire to receive them (i.e., refuses the offer of supportive measures).

Supportive Measures may include:

- Academic arrangements and accommodations;
- Housing and dining arrangements;
- Safety planning options, which may include the LU Safe Ride Program operated by LUPD;
- Referral to resources that can assist with financial aid, a VISA, or other immigration concerns;
- Information on obtaining a legal protective order;
- Work-related arrangements and accommodations;
- Limitation on participation in athletics, clubs, and/or other extracurricular activities;
- No-Contact Directive
- Campus access limitations, including a full campus ban, University facilities, and University events;
- Referral and coordination of counseling and health services;
- Training for students, faculty, and/or staff;
- Interim suspension/immediate restriction;
- Voluntary withdrawal;
- Administrative leave with or without pay; and
- Any other measures that may be arranged by the University (to the extent reasonably available) to accomplish one or more of the purposes of supportive measures listed above.

### **On-Campus Resources available for Liberty University Residential Students:**

#### **Collaborate, Assess, Resource, Empower (CARE) Team**

Website: [www.liberty.edu/care](http://www.liberty.edu/care)

Email: [care@liberty.edu](mailto:care@liberty.edu)

Phone: 434-582-2320

Services offered include reviewing concerning behaviors, including threats of self-harm and harm to others to provide appropriate resources to students and maintain campus safety.

#### **College of Applied Studies and Academic Success (CASAS)**

Website: [www.liberty.edu/casas](http://www.liberty.edu/casas)

Email: [casas@liberty.edu](mailto:casas@liberty.edu)

Phone: 434-592-4110

Services offered include academic support through professional advising, peer-mentoring, and writing and testing centers.

#### **International Student Center (ISC)**

Website: <https://www.liberty.edu/casas/international-student-center/>

Email: [isc@liberty.edu](mailto:isc@liberty.edu)

Phone: 434-592-4118

Services offered include supports for international students in adjusting to life at Liberty and in the U.S. ISC conducts on-campus workshops and cultural events.

### **The Student Advocate Office (SAO)/Professional Advising Office**

Website: [www.liberty.edu/sao](http://www.liberty.edu/sao)

Email: [studentadvocate@liberty.edu](mailto:studentadvocate@liberty.edu)

Phone: (434) 582-7200

Services offered include access to a professional advisor equipped to discuss student schedules, degree completion plans, potential course withdrawals, and other university related questions.

### **LU Shepherd**

Website: [www.liberty.edu/lushepherd](http://www.liberty.edu/lushepherd)

Email: [lushepherd@liberty.edu](mailto:lushepherd@liberty.edu)

Phone: 434-592-5411

Services offered include peer mentorships, pastoral care, and life-skills training. The office is led by a team of dedicated professionals with a variety of ministerial backgrounds ranging from collegiate, to church, to missions.

### **Liberty University Police Department (LUPD)**

Website: [www.liberty.edu/lupd](http://www.liberty.edu/lupd)

Non-Emergency Phone: 434-592-7641

Emergency Phone: 434-592-3911

Services offered include safe transportation services to and from campus locations (e.g. parking garage), officers trained in Basic First Aid, CPR, and AED rescue techniques. As appropriate, LUPD can work with local police to address safety concerns.

### **Liberty University Health Center (CVFP)**

Website: [www.lustudenthealth.com](http://www.lustudenthealth.com)

Email: [studenthealthrecords@liberty.edu](mailto:studenthealthrecords@liberty.edu)

Phone: 434-338-7774

Services offered include current and preventative medical care, prescription information, and access to additional information regarding mental health services and health promotion.

### **Liberty University Student Health & Wellness**

Website: [www.liberty.edu/healthandwellness](http://www.liberty.edu/healthandwellness)

Email: [healthandwellness@liberty.edu](mailto:healthandwellness@liberty.edu)

Phone: 434-592-7770

Services offered include information on wellness initiatives, student health records maintenance, assist with coordinating certain medically necessary support services.

### **Office of Disability Accommodation Support (ODAS)**

Website: [www.liberty.edu/odas](http://www.liberty.edu/odas)

Email: [odas@liberty.edu](mailto:odas@liberty.edu)

Phone: 434-592-4016

Services offered include arranging reasonable accommodations and program access upon request, alternative textbook services, deaf and hard of hearing services (interpreting), housing disability accommodation requests, meal plan accommodations, reporting ADA barriers on campus, service/emotional support animal accommodation requests.

### **Office of Residence Life**

Website: [www.liberty.edu/residence-life](http://www.liberty.edu/residence-life)

Email: [residencelife@liberty.edu](mailto:residencelife@liberty.edu)

Phone: 434-592-4139

Services offered include housing reassignments and housing requests.

### **Office of Equity & Inclusion (OEI)**

Website: [www.liberty.edu/oei](http://www.liberty.edu/oei)

Email: [equityandinclusion@liberty.edu](mailto:equityandinclusion@liberty.edu)

Phone: 434-592-4020

Services offered include training, support, and education on diversity, equity, and inclusion.

### **Student Counseling Services** (*Confidential Resource*)

Website: [www.liberty.edu/studentcounselingservices](http://www.liberty.edu/studentcounselingservices)

Email: [studentcounselingservices@liberty.edu](mailto:studentcounselingservices@liberty.edu)

Phone: 434-582-2651

Services offered include group counseling, self-help resource guides, and individual counseling services, both in-person and virtually.

### **Off-Campus Resources available for Liberty University Online Students:**

#### **LU Online Student Advocate Office**

Website: [www.liberty.edu/online/student-advocate-office/](http://www.liberty.edu/online/student-advocate-office/)

Email: [luostudentadvocate@liberty.edu](mailto:luostudentadvocate@liberty.edu)

Phone: 800-424-9595

The Liberty University Online Student Advocate Office offers support to online students who may be overcoming obstacles preventing the completion of their chosen degree. LUSAO provides mediation-like services to between the student and other university departments (e.g., Academic Advising, Student Financial Services, Withdrawals, etc.).

### **Resources available for ALL Liberty University Students and Employees:**

#### **Registrar**

Website: [www.liberty.edu/registrar](http://www.liberty.edu/registrar)

Email: [registrar@liberty.edu](mailto:registrar@liberty.edu)

Phone: 434-592-5100

Services offered include transferring coursework, registration schedules, degree completion plans, enrollment verification, transcripts requests, academic policies and catalogs.

**Sexual Assault Response Program (SARP)\*** *(Confidential)*

Website: [www.ywcacva.org](http://www.ywcacva.org)

Email: [info@ywcacva.org](mailto:info@ywcacva.org)

Phone: 434-847-7751, select option 3

24-Hour Hotline: 888-947-7273 *(Confidential)*

Services include providing free crisis intervention, support, advocacy, and information to survivors of sexual assault and abuse as well as to family members and friends.

*\*Some services limited to local residents.*

**Rape, Abuse, & Incest National Network (RAINN)** *(Confidential)*

Website: [www.rainn.org](http://www.rainn.org)

Phone: 800-656-4673

Services offered include victim services, confidential support, and resources that can assist with the next steps toward healing and recovery.

**National Domestic Violence Hotline** *(Confidential)*

Website: <https://www.thehotline.org/>

Email: [hotline.requests@ndvh.org](mailto:hotline.requests@ndvh.org)

Phone: 800-799-SAFE (7233)

Phone: 800-787-3224 (TTY)

Services offered include 24/7 access to service providers and shelters across the U.S. for victims and survivors of Domestic Violence.