

## Consumer Information on Filing a Complaint

In accordance with requirements issued by the U.S. Department of Education, Liberty University is “providing its students or prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint.” This information is now part of the standard Consumer Information and annual disclosure procedure of Liberty University. It is subject to revision. [34 CFR 668.43(b)]

Any student complaint should be filed first using [Liberty University’s internal complaint policies](#). Once a student has exhausted all complaint/grievance resources at the university and the complaint remains unresolved, the student may [file a formal complaint with SCHEV](#). Liberty University accepts the State Council of Higher Education for Virginia (SCHEV)'s oversight in resolving student complaints from students taking distance education under the guidance of the State Authorization Reciprocity Agreement (SARA) and their published [complaint process](#). Alternatively, students may submit a complaint about a Southern Association of Colleges and Schools Commission on Colleges-accredited (SACSCOC) institution using the [SACSCOC complaint process](#).

Any student who wishes to make a complaint in their home state may consult the additional resources provided below:

	STUDENT COMPLAINT LOCATIONS FOR THE USA
<b>Alabama</b>	<p><b>Alabama Community College System</b>            P.O. Box 302130, Montgomery, AL 36130-2130            Tel: 334-293-4500            Website: <a href="https://www.accs.edu/about-accs/private-school-licensure/complaints/">https://www.accs.edu/about-accs/private-school-licensure/complaints/</a>            Form: <a href="https://psl.asc.edu/External/Complaints.aspx">https://psl.asc.edu/External/Complaints.aspx</a></p> <p><b>Alabama Commission on Higher Education</b>            100 North Union Street, Montgomery, AL 36104            Tel: 334-242-1998            Email: <a href="mailto:info@ache.edu">info@ache.edu</a>            Website: <a href="https://www.ache.edu/">https://www.ache.edu/</a></p> <p><b>State of Alabama Attorney General</b>            501 Washington Avenue, Montgomery, AL 36104 Tel: 800-392-5658 or 334-242-7300            Website: <a href="http://ConsumerComplaint-AlabamaAttorneyGeneral'sOffice.alabamaag.gov">Consumer Complaint – Alabama Attorney General's Office (alabamaag.gov)</a></p>
<b>Alaska</b>	<p><b>Alaska Commission on Postsecondary Education</b>            P.O. Box 110505, Juneau, Alaska 99811-0505            Tel: 800-441-2962            Email: <a href="mailto:ACPE@alaska.gov">ACPE@alaska.gov</a>            Website: <a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a></p>

	<p><b>State of Alaska Office of the Attorney General</b>  Consumer Protection Unit  1031 W. 4th Avenue, Suite 200, Anchorage, AK 99501-5903  Tel: 1-888-576-2529 (toll free)  Email: <a href="mailto:consumerprotection@alaska.gov">consumerprotection@alaska.gov</a>  Website: <a href="https://www.law.alaska.gov/consumer/">https://www.law.alaska.gov/consumer/</a>  Form: <a href="http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf">http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf</a></p>
<b>Arizona</b>	<p><b>Arizona State Board for Private Postsecondary Education</b>  1740 W. Adam Street- Suite 3008, Phoenix, AZ 85007  Tele: 602-542-5709  Email: <a href="mailto:info@azppse.gov">info@azppse.gov</a>  Website: <a href="https://ppse.az.gov/">https://ppse.az.gov/</a>  Form: <a href="https://ppse.az.gov/resources/student-complaint">https://ppse.az.gov/resources/student-complaint</a></p> <p><b>Office of the Attorney General</b>  Consumer Information and Complaints  2005 N. Central Ave, Phoenix, Arizona 85004-2926  Tel: (Phoenix) 602-542-5763, (Tucson) 520-628-6504, or (Prescott) 928-778-1265  Email: <a href="mailto:consumerinfo@azag.gov">consumerinfo@azag.gov</a>  Website: <a href="http://www.azag.gov/complaints/consumer">http://www.azag.gov/complaints/consumer</a>  Form: <a href="https://consumer-complaint.azag.gov/publiccomplaint/begin.aspx">https://consumer-complaint.azag.gov/publiccomplaint/begin.aspx</a></p>
<b>Arkansas</b>	<p><b>Arkansas Division of Higher Education</b>  101 E. Capital Ave., Suite 300, Little Rock, AR 72201  Tel: 501-371-2000  Email: <a href="mailto:finaid@adhe.edu">finaid@adhe.edu</a>  Website: <a href="http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form">http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form</a></p> <p><b>Arkansas Attorney General Office</b>  Consumer Protection Division  323 Center St, Suite 200, Little Rock, AR 72201  Tel: 800-482-8982 or 501-682-2007  Email: <a href="mailto:OAG@Arkansasag.gov">OAG@Arkansasag.gov</a>  Website: <a href="https://arkansasag.gov/forms/file-a-consumer-complaint">https://arkansasag.gov/forms/file-a-consumer-complaint</a></p>
<b>California</b>	<p><b>California Department of Consumer Affairs</b>  <b>Consumer Information Center</b>  1625 North Market Blvd., Suite N-112 Sacramento, California 95834  Tel: (833) 942-1120  Email: <a href="mailto:dca@dca.ca.gov">dca@dca.ca.gov</a>  Website: <a href="https://www.dca.ca.gov/consumers/complaints/oos_students.shtml">https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</a>  Form: <a href="https://www.dca.ca.gov/webapplications/apps/complaint/index.shtml">https://www.dca.ca.gov/webapplications/apps/complaint/index.shtml</a></p> <p><b>California Department of Consumer Affairs</b></p>

	<p>Office of the Attorney General  ATTN: Public Inquiry Unit, P.O. Box 944255, Sacramento, CA 94244-2550  Tel: (Toll Free in CA) 800-952-5225 or 916-210-6276 Fax: 916-323-5341  Website: <a href="https://oag.ca.gov/">https://oag.ca.gov/</a>  Form: <a href="https://oag.ca.gov/contact/general-comment-question-or-complaint-form">https://oag.ca.gov/contact/general-comment-question-or-complaint-form</a></p>
<b>Colorado</b>	<p><b>Colorado Department of Higher Education</b>  1600 Broadway, Suite 2200, Denver, CO 80202  Tel: 303-862-3001  Fax: 303-996-1329  Email: <a href="mailto:Questions@dhe.state.co.us">Questions@dhe.state.co.us</a>  Website: <a href="https://highered.colorado.gov/students/how-do-i/file-a-student-complaint">https://highered.colorado.gov/students/how-do-i/file-a-student-complaint</a>  Form:  <a href="https://highered.colorado.gov/Academics/Complaints/FileComplaint.aspx">https://highered.colorado.gov/Academics/Complaints/FileComplaint.aspx</a></p> <p><b>Consumer Protection &amp; Services</b>  <b>Colorado State Attorney General</b>  Ralph L. Carr Colorado Judicial Building  1300 Broadway, 10<sup>th</sup> Floor, Denver, CO 80203  Tel: 720-508-6000  Website: <a href="https://coag.gov/about-us/office-sections/consumer-protection">https://coag.gov/about-us/office-sections/consumer-protection</a></p>
<b>Connecticut</b>	<p><b>Connecticut Department of Higher Education</b>  <b>Commissioner of Higher Education</b>  450 Columbus Blvd, Suite 707, Hartford, CT 06103-1841  Tel: 860-947-1800  Email: <a href="mailto:ohc.osa@ct.gov">ohc.osa@ct.gov</a>  Website: <a href="#">Student Complaints (ct.gov)</a></p> <p><b>Department of Consumer Protection</b>  450 Columbus Blvd, Suite 901, Hartford, CT 06103  Tel: 860-713-6300 or (Toll Free) 800-842-2649  Email: <a href="mailto:dcp.complaints@ct.gov">dcp.complaints@ct.gov</a>  Website: <a href="http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPR-2.pdf">http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPR-2.pdf</a></p>
<b>Delaware</b>	<p><b>Delaware Department of Education</b>  Delaware Higher Education Office:  Delaware Higher Education Office  John G. Townsend Building, Suite 2  Dover, DE 19901  Phone: 302-735-4120 or (Toll Free) 800-292-7935  Email: <a href="mailto:dheo@doe.k12.de.us">dheo@doe.k12.de.us</a>  Website: <a href="#">Approved Colleges and Institutions – Delaware Department of Education</a></p> <p><b>Delaware Attorney General</b></p>

	<p>Delaware Department of Justice Consumer Mediation Unit  820 N French St., 5<sup>th</sup> Floor, Wilmington, DE 19801  Tel: 800-220-5424 or 302-557-8600  Email: <a href="mailto:consumer.protection@delaware.gov">consumer.protection@delaware.gov</a>  Website: <a href="https://attorneygeneral.delaware.gov/fraud/cpu/complaint/">https://attorneygeneral.delaware.gov/fraud/cpu/complaint/</a></p>
<b>District of Columbia</b>	<p><b>District of Columbia Office of the State Superintendent of Education</b>  Higher Education Licensure Commission  1050 First Street, NE, 5<sup>th</sup> Floor, Washington, DC 20002  Tel: 202-727-6436  Website: <a href="http://helc.dc.gov">HELDC (dc.gov)</a></p>
<b>Florida</b>	<p><b>Florida Department of Education</b>  Florida Commission for Independent Education  325 W. Gaines St., Suite 1414, Tallahassee, FL 32399-0400  Fax: 850-245-3238  Email: <a href="mailto:cieinfo@fldoe.org">cieinfo@fldoe.org</a>  Website: <a href="http://www.fldoe.org/policy/cie/student-concerns.stml">http://www.fldoe.org/policy/cie/student-concerns.stml</a></p> <p><b>Florida Office of Attorney General</b>  Office of Attorney General  State of Florida  The Capitol PL-01, Tallahassee, Florida 32399-1050  Tel: 866-966-7226 or 850-414-3990  Website: <a href="#">File A Complaint   My Florida Legal</a>  Form: <a href="http://myfloridalegal.com/webfiles.nsf/WF/MRAY-8KMFXT/\$file/ConsumerComplaint.pdf">http://myfloridalegal.com/webfiles.nsf/WF/MRAY-8KMFXT/\$file/ConsumerComplaint.pdf</a></p>
<b>Georgia</b>	<p><b>Georgia Nonpublic Postsecondary Education Commission</b>  2082 E. Exchange Place, Suite 220, Tucker, GA 30084-5334  Tel: (770) 414-3300  Website: <a href="https://gnpec.georgia.gov/student-complaint-forms">https://gnpec.georgia.gov/student-complaint-forms</a></p> <p><b>Governor's Office of Consumer Affairs</b>  2 Martin Luther King Jr. Dr., Suite 356, Atlanta, GA 30334  Tel: 800-869-1123 or 404-651-8600  Fax: 404-651-9018  Website: <a href="https://consumer.georgia.gov/resolve-your-dispute/how-do-i-file-complaint">https://consumer.georgia.gov/resolve-your-dispute/how-do-i-file-complaint</a></p>
<b>Hawaii</b>	<p><b>Hawaii Postsecondary Education Authorization Program</b>  Department of Commerce and Consumer Affairs  P.O. Box 541, Honolulu, HI 96809  Tel: 808-586-7327  Email: <a href="mailto:hpeap@dcca.hawaii.gov">hpeap@dcca.hawaii.gov</a>  Website: <a href="http://cca.hawaii.gov/hpeap/student-complaint-process/">http://cca.hawaii.gov/hpeap/student-complaint-process/</a></p>

	<p>Form: <a href="http://cca.hawaii.gov/hpeap/files/2013/08/Student-Complaint-Form.pdf">http://cca.hawaii.gov/hpeap/files/2013/08/Student-Complaint-Form.pdf</a></p> <p><b>Department of Commerce &amp; Consumer Affairs</b>  <b>Office of Consumer Protection</b>  235 South Beretania St., Room 801, Honolulu, Hawaii 96813  Tel: 808-586-2630  Email: <a href="mailto:ocp@dcca.hawaii.gov">ocp@dcca.hawaii.gov</a>  Website: <a href="http://cca.hawaii.gov/consumer-complaints/">http://cca.hawaii.gov/consumer-complaints/</a></p>
<b>Idaho</b>	<p><b>Idaho State Board of Education</b>  650 West State Street 3<sup>rd</sup> floor, Boise, ID 83720  Tel: 208-334-2270  Fax: 208-334-2632  Email: <a href="mailto:board@osbe.idaho.gov">board@osbe.idaho.gov</a>  Website: <a href="https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp">https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp</a></p> <p><b>Office of the Attorney General</b>  <b>Consumer Protection Division</b>  700 W. Jefferson St. Suite 210, P.O. Box 83720, Boise, Idaho 83720  Tel: 208-334-2400  Email: <a href="mailto:AGLabrador@ag.idaho.gov">AGLabrador@ag.idaho.gov</a>  Website: <a href="https://www.ag.idaho.gov/office-resources/online-forms/?form=File%20a%20Complaint&amp;complaint=Consumer%20Complaint">https://www.ag.idaho.gov/office-resources/online-forms/?form=File%20a%20Complaint&amp;complaint=Consumer%20Complaint</a>  Form:  <a href="https://www.ag.idaho.gov/content/uploads/2018/10/ConsumerComplaintForm_Final.pdf">https://www.ag.idaho.gov/content/uploads/2018/10/ConsumerComplaintForm_Final.pdf</a></p>
<b>Illinois</b>	<p><b>Illinois Board of Higher Education</b>  1 North Old State Capitol Plaza, Suite 333, Springfield, IL 62701-1377  Tel: 217-782-2551  Website: <a href="http://www.ibhe.org/">http://www.ibhe.org/</a>  Form: <a href="https://complaints.ibhe.org/register.aspx">https://complaints.ibhe.org/register.aspx</a></p> <p><b>Illinois Department of Attorney General</b>  <b>Consumer Fraud Bureau</b>  500 South Second Street, Springfield, IL 62701  Tel: (Toll free in IL) 800-243-0618 or 217-782-1090  Website: <a href="http://fileacomplaint.illinoisattorneygeneral.gov">File a Complaint (illinoisattorneygeneral.gov)</a> Form: <a href="http://illinoisattorneygeneral.gov">Illinois Attorney General Home Page (ilag.gov)</a></p>
<b>Indiana</b>	<p><b>Indiana Commission for Higher Education</b>  101 West Ohio Street, Suite 300, Indianapolis, IN 46204-1984  Tel: 888-528-4719  Email: <a href="mailto:complaints@che.in.gov">complaints@che.in.gov</a>  Website: <a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a></p> <p><b>Consumer Protection Division</b>  <b>Office of the Indiana Attorney General</b></p>

	<p>Government Center South  302 West Washington St., IGCS 5<sup>th</sup> Floor, Indianapolis, IN 46204  Tel: 317-232-6330 or 800-382-5516  Website: <a href="https://www.in.gov/attorneygeneral/consumer-protection-division/consumer-complaint/">https://www.in.gov/attorneygeneral/consumer-protection-division/consumer-complaint/</a>  Form: <a href="https://inoag.my.salesforce-sites.com/ConsumerComplaintForm">https://inoag.my.salesforce-sites.com/ConsumerComplaintForm</a></p>
<b>Iowa</b>	<p><b>Bureau of Iowa College Aid/Iowa Department of Education</b>  400 E. 14<sup>th</sup> St. Des Moines, IA 50319  Tel: 515-281-5294  Website: <a href="#">Higher Education Student Complaints   Department of Education (iowa.gov)</a>  Form: <a href="#">Online Survey Software   Qualtrics Survey Solutions</a></p> <p><b>Consumer Protection Division  Attorney General of Iowa</b>  Hoover State Office Building, 1305 E. Walnut, Des Moines, IA 50319  Tel: 888-777-4590 or 515-281-5926  Fax: 515-281-6771  Email: <a href="mailto:consumer@ag.iowa.gov">consumer@ag.iowa.gov</a>  Website: <a href="https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint/complaint-form/">https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint/complaint-form/</a>  Form: <a href="https://www.iowaattorneygeneral.gov/media/cms/FILLABLE_Consumer_Protection_Compla_D017CD2C2EFBF.pdf">https://www.iowaattorneygeneral.gov/media/cms/FILLABLE_Consumer_Protection_Compla_D017CD2C2EFBF.pdf</a></p>
<b>Kansas</b>	<p><b>Kansas Board of Regents</b>  Attn: Private Postsecondary Education Division  1000 SW Jackson St., Suite 520, Topeka, KS 66612-1368  Tel: 785-430-4240  Website: <a href="http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a></p> <p><b>Office of the Attorney General  Consumer Protection Division</b>  120 SW 10<sup>th</sup> Ave., 2<sup>nd</sup> Floor, Topeka, KS 66612-1597  Tel: 800-432-2310 or 785-296-3751  Fax: 785-291-3699  Website: <a href="https://ag.ks.gov/in-your-corner-kansas">https://ag.ks.gov/in-your-corner-kansas</a>  Form: <a href="https://ag.ks.gov/docs/default-source/forms/consumer-protection-investigation-request.pdf?sfvrsn=6">https://ag.ks.gov/docs/default-source/forms/consumer-protection-investigation-request.pdf?sfvrsn=6</a></p>
<b>Kentucky</b>	<p><b>Kentucky Council on Postsecondary Education</b>  100 Airport Road, Third Floor, Frankfort, KY 40601  Tel: 502-573-1555  Fax: 502-573-1535  Website: <a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a></p>

	<p>Form: <a href="http://cpe.ky.gov/campuses/complaintform">http://cpe.ky.gov/campuses/complaintform</a></p> <p><b>Office of the Attorney General</b>  700 Capitol Avenue, Capitol Suite 118, Frankfort, Kentucky 40601-3449  Tel: 502-696-5389 or 888-432-9257  Website: <a href="https://ag.ky.gov/Pages/default.aspx">https://ag.ky.gov/Pages/default.aspx</a></p>
<b>Louisiana</b>	<p><b>Louisiana Board of Regents</b>  PO Box 94005  Baton Rouge, LA 70821  Tel: 225-219-7121  Website: <a href="https://www.laregents.edu/regents-resources/#studentparent">https://www.laregents.edu/regents-resources/#studentparent</a>  Form: <a href="http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf">http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf</a></p> <p><b>Office of the Attorney General</b>  <b>Consumer Protection Section</b>  P.O. Box 94005, Baton Rouge, LA 70804  Tel: 800-351-4889 or 225-326-6465  Fax: 225-326-6499  Website: <a href="http://www.ag.state.la.us/Page/ConsumerDispute">http://www.ag.state.la.us/Page/ConsumerDispute</a>  Form: <a href="http://www.ag.state.la.us/Form/Consumer/Dispute">http://www.ag.state.la.us/Form/Consumer/Dispute</a></p>
<b>Maine</b>	<p><b>Maine Department of Education</b>  23 State House Station, Augusta, ME 04333-0023  Tel: 207-624-6600  Fax: 207-624-6700  Website: <a href="http://www.maine.gov/doe/learning/highered/sara">http://www.maine.gov/doe/learning/highered/sara</a></p> <p><b>Maine Attorney General</b>  <b>Consumer Protection Division</b>  6 State House Station, Augusta, ME 04333  Tel: 207-626-8800  Website: <a href="https://www.maine.gov/ag/consumer/complaints/index.shtml">https://www.maine.gov/ag/consumer/complaints/index.shtml</a>  Form: <a href="http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml">http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</a></p>
<b>Maryland</b>	<p><b>Maryland Higher Education Commission</b>  6 North Liberty Street, 10<sup>th</sup> Floor, Baltimore, MD 21201  Tel: 410-767-3388 or 800-974-0203  Website:  <a href="https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx">https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx</a></p> <p><b>Office of the Attorney General</b>  <b>Consumer Protection Division</b>  200 St. Paul Place, Baltimore, MD 21202  Tel: 410-528-8662  Email: <a href="mailto:consumer@oag.state.md.us">consumer@oag.state.md.us</a></p>

	<p>Website: <a href="http://marylandattorneygeneral.gov">Consumer Protection Division (marylandattorneygeneral.gov)</a></p>
<b>Massachusetts</b>	<p><b>Massachusetts Board of Higher Education</b>  One Ashburton Place, Rm. 1401, Boston, MA 02108  Tel: 617-994-6950  Website: <a href="https://www.mass.edu/forstufam/complaints/complaints.asp">https://www.mass.edu/forstufam/complaints/complaints.asp</a>  Form: <a href="http://www.mass.edu/forstufam/complaints/complaintform.asp">http://www.mass.edu/forstufam/complaints/complaintform.asp</a></p> <p><b>Office of the Attorney General</b>  <b>Consumer Advocacy &amp; Response Division</b>  One Ashburton Place, 20<sup>th</sup> Floor, Boston, MA 02108  Tel: 617-727-8400  Website: <a href="https://www.mass.gov/orgs/office-of-the-attorney-general">https://www.mass.gov/orgs/office-of-the-attorney-general</a>  Form: <a href="http://massago.hylandcloud.com/203appnet/UnityForm.aspx?key=UFKey">massago.hylandcloud.com/203appnet/UnityForm.aspx?key=UFKey</a></p>
<b>Michigan</b>	<p><b>Department of Labor and Economic Opportunity</b>  Employment &amp; Training, Post-secondary Schools  P.O. Box 30726, Lansing, MI 48909  Tel: 517-241-7000  Email: <a href="mailto:cscl-complaints@michigan.gov">cscl-complaints@michigan.gov</a>  Website: <a href="http://leo.michigan.gov">LEO - Postsecondary Schools (michigan.gov)</a></p> <p><b>Office of Attorney General</b>  <b>Consumer Protection Division</b>  525 W. Ottawa St., Lansing, MI 48909-7713  Tel: 517-335-7622 or 877-765-8388  Email: <a href="mailto:miag@michigan.gov">miag@michigan.gov</a>  Website: <a href="https://www.michigan.gov/ag/consumer-protection">https://www.michigan.gov/ag/consumer-protection</a>  Form: <a href="https://secure.ag.state.mi.us/complaints/consumer.aspx">https://secure.ag.state.mi.us/complaints/consumer.aspx</a></p>
<b>Minnesota</b>	<p><b>Office of Higher Education</b>  1450 Energy Park Dr., Suite 350, St Paul, MN 55108  Tel: 800-657-3866 or 651-256-3965  Fax: 651-797-1664  Email: <a href="mailto:betsy.talbot@state.mn.us">betsy.talbot@state.mn.us</a>  Website: <a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a></p> <p><b>Office of Minnesota Attorney General Lori Swanson</b>  445 Minnesota Street, Suite 1400, St Paul, MN 55101  Tel: 800-657-3787 or 651-296-3353  Website: <a href="https://www.ag.state.mn.us/Office/Complaint.asp">https://www.ag.state.mn.us/Office/Complaint.asp</a>  Form: <a href="https://www.ag.state.mn.us/Office/Forms/ConsumerAssistanceRequest.asp">https://www.ag.state.mn.us/Office/Forms/ConsumerAssistanceRequest.asp</a></p>
<b>Mississippi</b>	<p><b>Mississippi Commission on College Accreditation</b>  <b>Attn: MCCA Student Complaints</b>  3825 Ridgewood Road, Jackson, MS 39211-6453  Tel: 601-432-6372</p>



	<p>Fax: 601-432-6225  Web: <a href="http://www.mississippi.edu/mcca/">www.mississippi.edu/mcca/</a>  Form: <a href="http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf">http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</a></p> <p><b>Consumer Protection Division</b>  Office of the Attorney General  P.O. Box 22947, Jackson, MS 39225  Tel: 601-359-3680  Website: <a href="http://www.ago.state.ms.us/">http://www.ago.state.ms.us/</a>  Form: <a href="#">Consumer Complaint Form   MSAGO Public Portal</a></p>
<b>Missouri</b>	<p><b>Missouri Department of Higher Education</b>  P.O. Box 1469 Jefferson City, MO 65102-1469  Tel: 800-473-6757 or 573-751-2361  Fax: 573-751-6635  Email: <a href="mailto:info@dhewd.mo.gov">info@dhewd.mo.gov</a>  Website: <a href="https://dhewd.mo.gov/DistanceEducation.php">https://dhewd.mo.gov/DistanceEducation.php</a>  Policy: <a href="#">POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf (mo.gov)</a></p> <p><b>Attorney General’s Office</b>  <b>Consumer Protection Unit</b>  P.O. Box 899, Jefferson City, MO 65102  Tel: 800-392-8222 or 573-751-3321  Email: <a href="mailto:consumer.help@ago.mo.gov">consumer.help@ago.mo.gov</a>  Website: <a href="https://ago.mo.gov/">https://ago.mo.gov/</a>  Form: <a href="https://ago.mo.gov/docs/default-source/pdf-forms/consumercomplaintform.pdf">https://ago.mo.gov/docs/default-source/pdf-forms/consumercomplaintform.pdf</a></p>
<b>Montana</b>	<p><b>Montana Board of Regents</b>  <b>Office of Commissioner of Higher Education</b>  Montana University System  560 N. Park Ave, Helena, MT 59601  Tel: 406-449-9124  Website: <a href="https://mus.edu/che/arsa/StateAuthorization/Students.asp">https://mus.edu/che/arsa/StateAuthorization/Students.asp</a></p> <p><b>Montana Office of Consumer Protection</b>  <b>2225 11<sup>th</sup> Ave., PO Box 200151, Helena, MT 59620-0151</b>  Email: <a href="mailto:contactocp@mt.gov">contactocp@mt.gov</a>  Website: <a href="#">Montana Postsecondary Educational Institution Complaint Process   Montana University System (mus.edu)</a></p> <p><b>Montana Department of Justice</b>  <b>Office of the Attorney General</b>  P.O. Box 200151, Helena, MT 59601-0151  Tel: 406-444-4500 or 800-481-6896  Email: <a href="mailto:Contactdoj@mt.gov">Contactdoj@mt.gov</a>  Website: <a href="https://dojmt.gov/consumer/consumer-complaints/">https://dojmt.gov/consumer/consumer-complaints/</a></p>

<p><b>Nebraska</b></p>	<p><b>Nebraska Coordinating Commission for Postsecondary Education</b>  P.O. Box 95005, Lincoln, NE 68509-5005  Tel: 402-471-4825  Website: <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a></p> <p><b>Nebraska Office of the Attorney General</b>  Consumer Affairs Response Team  2115 State Capitol, Lincoln, NE 68509  Tel: 402-471-2683  Website: <a href="https://ago.nebraska.gov/">https://ago.nebraska.gov/</a>  Form: <a href="https://www.nebraska.gov/apps-ago-complaints/?preSelect=CP_COMPLAINT">https://www.nebraska.gov/apps-ago-complaints/?preSelect=CP_COMPLAINT</a></p>
<p><b>Nevada</b></p>	<p><b>Commission on Postsecondary Education</b>  2800 E. St. Louis  Las Vegas, Nevada 89104  Tel: 702-486-7330  Website: <a href="http://cpe.nv.gov/Students/Students_Home/">http://cpe.nv.gov/Students/Students_Home/</a></p> <p><b>Office of the Attorney General</b>  Bureau of Consumer Protection  100 North Carson Street, Carson City, NV 89701  Tel: 775-684-1100  Fax: 775-684-1108  Email: <a href="mailto:aginquiries@ag.nv.gov">aginquiries@ag.nv.gov</a>  Website: <a href="http://ag.nv.gov/Complaints/File_Complaint/">http://ag.nv.gov/Complaints/File_Complaint/</a></p>
<p><b>New Hampshire</b></p>	<p><b>New Hampshire Department of Education - Division of Higher Education</b>  Attn: Division Director  25 Hall Street  Concord, NH 03301  Tel: 603-271-3494  Email: <a href="mailto:Stephen.M.Appleby@doe.nh.gov">Stephen.M.Appleby@doe.nh.gov</a>  Website: <a href="https://www.education.nh.gov/who-we-are/division-of-educator-support-and-higher-education">https://www.education.nh.gov/who-we-are/division-of-educator-support-and-higher-education</a></p> <p><b>Office of the Attorney General</b>  <b>Consumer Protection &amp; Antitrust Bureau</b>  1 Granite Place South, Concord, NH 03301  Tel: 603-271-3643  Fax: 603-271-2110  Email: <a href="mailto:DOJ-CPB@doj.nh.gov">DOJ-CPB@doj.nh.gov</a>  Website: <a href="https://www.doj.nh.gov/consumer/complaints/index.htm">https://www.doj.nh.gov/consumer/complaints/index.htm</a></p>
<p><b>New Jersey</b></p>	<p><b>New Jersey Office of the Secretary of Higher Education</b>  1 John Fitch Plaza 10th Floor, PO Box 542 Trenton, NJ 08625-0542  Tel: 609-292-4310</p>

	<p>Website: <a href="https://www.state.nj.us/highereducation/">https://www.state.nj.us/highereducation/</a>  Form: <a href="https://www.state.nj.us/highereducation/documents/pdf/OSHEComplaintForm.pdf">https://www.state.nj.us/highereducation/documents/pdf/OSHEComplaintForm.pdf</a></p> <p><b>New Jersey Division of Consumer Affairs</b>  124 Halsey Street, Newark, NJ 07102  Tel: (Toll Free) 800-242-5846 or 973-504-6200  Email: <a href="mailto:AskConsumerAffairs@dca.lps.state.nj.us">AskConsumerAffairs@dca.lps.state.nj.us</a>  Website: <a href="http://www.nj.gov/oag/ca/complaint/ocp.pdf">http://www.nj.gov/oag/ca/complaint/ocp.pdf</a></p>
<b>New Mexico</b>	<p><b>New Mexico Higher Education Department</b>  2044 Galisteo Street, Suite 4, Santa Fe, NM 87505  Tel: 505-476-8411  Fax: 505-476-8454  Email: <a href="mailto:HigherEd.info@state.nm.us">HigherEd.info@state.nm.us</a>  Website: <a href="http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx">http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx</a>  Form: <a href="https://hed.state.nm.us/uploads/documents/NMHED_Student_Complaint_Form_7-2021.pdf">https://hed.state.nm.us/uploads/documents/NMHED_Student_Complaint_Form_7-2021.pdf</a></p> <p><b>Attorney General Raul Torrez</b>  <b>Consumer Protection Division</b>  408 Galisteo Street Villagra Building, Santa Fe, NM 87501  Tel: (Toll Free) 844-255-9210 or 505-490-4060  Form: <a href="https://secure.nmag.gov/ecs">https://secure.nmag.gov/ecs</a></p>
<b>New York</b>	<p><b>New York State Education Department</b>  Bureau of Proprietary School Supervision-Investigations and Audit Unit  116 West 32<sup>nd</sup> Street 5<sup>th</sup> Floor  New York, NY 10001  Tel: 212-643-4760  Fax: 212-643-4765  Email: <a href="mailto:bpss@nysed.gov">bpss@nysed.gov</a>  Website: <a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a>  Form: <a href="http://www.acces.nysed.gov/common/acces/files/bpss/complaintform.pdf">http://www.acces.nysed.gov/common/acces/files/bpss/complaintform.pdf</a></p> <p><b>New York State Department of State</b>  <b>Division of Consumer Protection Consumer Assistance Unit</b>  99 Washington Avenue, Albany, New York 12231-0001  Tel: 800-697-1220  Website: <a href="https://dos.ny.gov/file-consumer-complaint">https://dos.ny.gov/file-consumer-complaint</a>  Form: <a href="https://dos.ny.gov/system/files/documents/2021/08/2098-f.pdf">https://dos.ny.gov/system/files/documents/2021/08/2098-f.pdf</a></p>

<p><b>North Carolina</b></p>	<p><b>Postsecondary Education Complaints</b></p> <p>The State Authorization Unit of the University of North Carolina System Office serves as the official state entity to receive complaints concerning post-secondary institutions that are authorized to operate in North Carolina. If students are unable to resolve a complaint through the institution’s grievance procedures, they can review the <a href="#">Student Complaint Policy (PDF)</a> and submit their complaint using the online complaint form at <a href="https://studentcomplaints.northcarolina.edu/form">https://studentcomplaints.northcarolina.edu/form</a>.</p> <p>For more information contact:</p> <p>North Carolina Post-Secondary Education Complaints 223 S. West Street, Suite 1800 Raleigh, NC 27603 (919) 962-4550</p> <p>To file a complaint with the Consumer Protection Division of the North Carolina Department of Justice, please visit the State Attorney General’s web page at: <a href="http://www.ncdoj.gov/complaint">http://www.ncdoj.gov/complaint</a>.</p> <p>North Carolina residents may call (877) 566-7226. Outside of North Carolina, please call (919) 716-6000. En Espanol (919) 716-0058. If you choose to mail a complaint, please use the following address:</p> <p>Consumer Protection Division Attorney General’s Office 9001 Mail Service Center Raleigh, NC 27699-9001</p>
<p><b>North Dakota</b></p>	<p><b>North Dakota University System</b> Attn: Claire Gunwall 600 East Boulevard Ave., Dept. 215, Bismarck, ND 58505-0230 Tel: 701-328-2960 Email: <a href="mailto:stateauth@ndus.edu">stateauth@ndus.edu</a> Website: <a href="http://www.ndus.edu/system/state-authorization">http://www.ndus.edu/system/state-authorization</a></p> <p><b>Office of Attorney General</b> Consumer Protection Division 1720 Burlington Drive Ste C, Bismarck ND 58504-7736 Tel: 800-472-2600 Email: <a href="mailto:ndag@nd.gov">ndag@nd.gov</a> Website: <a href="https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints">https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints</a></p>

<b>Ohio</b>	<p><b>Ohio Department of Higher Education</b>  25 South Front Street, Columbus, OH 43215-4183  Tel: 614-466-6000  Fax: 614-466-5866  Email: <a href="mailto:hotline@jghered.ohio.gov">hotline@jghered.ohio.gov</a>  Website: <a href="#">Student Complaint Information   The Ohio Department of Higher Education</a></p> <p><b>Office of Attorney General  Consumer Protection Section</b>  30 E Broad Street, 14<sup>th</sup> Floor, Columbus, OH 43215-3400  Tel: 800-282-0515  Website: <a href="https://www.ohioattorneygeneral.gov/Home">https://www.ohioattorneygeneral.gov/Home</a>  Form: <a href="http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx">http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx</a></p>
<b>Oklahoma</b>	<p><b>Oklahoma State Regents for Higher Education</b>  655 Research Parkway, Suite 200, Oklahoma City, OK 73104  Tel: 405-225-9100  Email: <a href="mailto:communicationsdepartment@osrhe.edu">communicationsdepartment@osrhe.edu</a>  Website: <a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a></p> <p><b>Office of Attorney General Consumer Protection Unit</b>  Attn: Investigative Analyst  313 N.E. 21st Street, Oklahoma City, OK 73105  Tel: 405-521-3921 or 918-581-2885  Website: <a href="https://www.oag.ok.gov/consumer-protection">https://www.oag.ok.gov/consumer-protection</a>  Form: <a href="#">2021_consumer_complaint_form_1.pdf (ok.gov)</a></p>
<b>Oregon</b>	<p><b>Oregon Higher Education Coordinating Commission</b>  Higher Education Coordinating Commission  3225 25th Street SE Salem, OR 97302  Tel: 503-947-5706  Email: <a href="mailto:hecc.complaints@hecc.oregon.gov">hecc.complaints@hecc.oregon.gov</a>  Website: <a href="https://www.oregon.gov/highered/about/Pages/complaints.aspx">https://www.oregon.gov/highered/about/Pages/complaints.aspx</a></p> <p><b>Oregon Attorney General</b>  Financial Fraud/Consumer Protection Section  1162 Court St. NE, Salem, OR 97301-4096  Tel: 877-877-9392  Email: <a href="mailto:help@oregonconsumer.gov">help@oregonconsumer.gov</a>  Website: <a href="https://www.doj.state.or.us/">https://www.doj.state.or.us/</a>  Form: <a href="https://justice.oregon.gov/consumercomplaints/">https://justice.oregon.gov/consumercomplaints/</a></p>
<b>Pennsylvania</b>	<b>Pennsylvania Department of Education</b>

	<p>Postsecondary and Adult Education  607 South Drive 3<sup>rd</sup> Floor, Harrisburg, PA 17120  Tel: 717-783-6786  Email: <a href="mailto:RA-HigherEducation@pa.gov">RA-HigherEducation@pa.gov</a>  Website: <a href="https://www.education.pa.gov/Pages/default.aspx">https://www.education.pa.gov/Pages/default.aspx</a>  Form: <a href="http://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf">http://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf</a></p> <p><b>Office of Attorney General</b>  Bureau of Consumer Protection  16th Floor, Strawberry Square, Harrisburg, PA 17120  Tel: (Toll Free) 800-441-2555 or 717-787-9707  Fax: 717-787-8242  Website: <a href="https://www.attorneygeneral.gov/public-protection-division/bureau-consumer-protection/">https://www.attorneygeneral.gov/public-protection-division/bureau-consumer-protection/</a>  Form: <a href="https://www.attorneygeneral.gov/submit-a-complaint/consumer-complaint">https://www.attorneygeneral.gov/submit-a-complaint/consumer-complaint</a> /</p>
<p><b>Rhode Island</b></p>	<p><b>Rhode Island Office of the Postsecondary Commissioner</b>  560 Jefferson Boulevard, Suite 200, Warwick, RI 02886  Phone: 401-736-1100  Fax: 401-732-3541  Email: <a href="http://www.riopc.edu">www.riopc.edu</a>  Website: <a href="https://riopc.edu/services/help-for-students/">https://riopc.edu/services/help-for-students/</a></p> <p><b>Office of Attorney General</b>  RI Office of the Attorney General  150 South Main St, Providence, RI 02903  Tel: 401-274-4400  Website: <a href="http://www.riag.ri.gov/ConsumerProtection/About.php">http://www.riag.ri.gov/ConsumerProtection/About.php</a>  Form: <a href="https://riag.ri.gov/forms/consumer-complaint">https://riag.ri.gov/forms/consumer-complaint</a></p>
<p><b>South Carolina</b></p>	<p><b>South Carolina Commission on Higher Education</b>  Academic Affairs  1122 Lady Street, Suite 300, Columbia, SC 29201  Tel: 803-737-2260  Website: <a href="http://www.che.sc.gov">www.che.sc.gov</a>  Form:  <a href="https://www.che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint_Procedures_and_Form.pdf">https://www.che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint_Procedures_and_Form.pdf</a></p> <p><b>South Carolina Department of Consumer Affairs</b>  PO Box 5757, 293 Creystone Blvd, Suite 400, Columbia, SC 29250-5757  Tel: (Toll Free) 800-922-1594 or 803-734-4200  Fax: 803-734-4286  Website: <a href="https://www.consumer.sc.gov/consumer-resources/consumer-complaints">https://www.consumer.sc.gov/consumer-resources/consumer-complaints</a></p>

	<p>Form:  <a href="https://www.consumer.sc.gov/sites/default/files/Documents/Complaint%20Form.pdf">https://www.consumer.sc.gov/sites/default/files/Documents/Complaint%20Form.pdf</a></p>
<b>South Dakota</b>	<p><b>South Dakota Secretary of State</b>          Capitol Building          500 E. Capitol Ave Ste 204, Pierre, SD 57501-5070          Email: <a href="mailto:sdsos@state.sd.us">sdsos@state.sd.us</a>          Website: <a href="https://sdsos.gov/default.aspx">https://sdsos.gov/default.aspx</a></p> <p><b>Office of Attorney General</b>          Division of Consumer Protection          1302 E Hwy 14 Ste 3, Pierre, SD 57501-8053          Tel: 605-773-4400 or, (in-state only) 1-800-300-1986          Fax: 605-773-7163          Email: <a href="mailto:consumerhelp@state.sd.us">consumerhelp@state.sd.us</a>          Website: <a href="http://consumer.sd.gov/complaintform.aspx">http://consumer.sd.gov/complaintform.aspx</a>          Form: <a href="https://consumer.sd.gov/docs/Consumer%20Complaint%20Form.pdf">https://consumer.sd.gov/docs/Consumer%20Complaint%20Form.pdf</a></p>
<b>Tennessee</b>	<p><b>Tennessee Higher Education Commission</b>          Parkway Towers, Suite 1900, Nashville, TN 37243-0830          Tel: 615-741-5293          Fax: 615-532-8845          Website: <a href="https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html">https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html</a>          Form:  <a href="https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/complaint_form/Complaint%20Form%20(Rev.%2003.20).pdf">https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/complaint_form/Complaint%20Form%20(Rev.%2003.20).pdf</a></p> <p><b>Tennessee Division of Consumer Affairs          Attorney General's Office</b>          PO Box 20207, Nashville, TN 37202-0207          Tel: (Toll Free in Tennessee) 800-342-8385 or 615-741-4737          Fax: 615-741-4334          Email: <a href="mailto:consumer.affairs@ag.tn.gov">consumer.affairs@ag.tn.gov</a>          Website: <a href="#">File a Complaint (tn.gov)</a></p>
<b>Texas</b>	<p><b>Texas Higher Education Coordinating Board</b>          1801 N. Congress Ave. Suite 12.200, Austin TX 78701          Tel: 512-427-6101          Fax: 512-427-6127          Email: <a href="mailto:StudentComplaints@highered.texas.gov">StudentComplaints@highered.texas.gov</a>          Website: <a href="https://www.highered.texas.gov/student-complaints/">https://www.highered.texas.gov/student-complaints/</a>          Form: <a href="https://www.txhigheredaccountability.org/CfratInquiry/Home/Create">https://www.txhigheredaccountability.org/CfratInquiry/Home/Create</a></p> <p><b>Office of the Attorney General          Consumer Protection</b></p>

	<p>P.O. Box 12548, Austin, TX 78711-2548  Tel: 800-621-0508  Website: <a href="https://www.texasattorneygeneral.gov/consumer-protection">https://www.texasattorneygeneral.gov/consumer-protection</a>  Form: <a href="https://www.texasattorneygeneral.gov/sites/default/files/files/divisions/consumer-protection/Consumer%20Complaint%20Form%20-%20Texas%20Office%20of%20the%20Attorney%20General.pdf">https://www.texasattorneygeneral.gov/sites/default/files/files/divisions/consumer-protection/Consumer%20Complaint%20Form%20-%20Texas%20Office%20of%20the%20Attorney%20General.pdf</a></p>
<b>Utah</b>	<p><b>Utah Division of Consumer Protection</b>  P.O. Box 146704 Salt Lake City, Utah 84114-6704  Tel. (Toll Free in Utah) 800-721-7233 or 801-530-6601  Fax: 801-530-6001  Email: <a href="mailto:consumerprotection@utah.gov">consumerprotection@utah.gov</a>  Website: <a href="https://dcp.utah.gov/complaints.html?f=c">https://dcp.utah.gov/complaints.html?f=c</a>  Form: <a href="https://dcp.utah.gov/downloads/complaint_form.pdf">https://dcp.utah.gov/downloads/complaint_form.pdf</a></p> <p><b>Utah Office of the Attorney General</b>  PO Box 142320, SLC UT 84114-2320  Tel: 801-366-0260  Email: <a href="mailto:UAG@ugatah.gov">UAG@ugatah.gov</a>  Website: <a href="https://attorneygeneral.utah.gov/">https://attorneygeneral.utah.gov/</a>  Form: <a href="https://attorneygeneral.utah.gov/contact/complaint-form/">https://attorneygeneral.utah.gov/contact/complaint-form/</a></p>
<b>Vermont</b>	<p><b>Vermont Agency of Education  State Board of Education</b>  1 National Life Drive, Davis 5, Montpelier, VT 05620-2501  Tel: 802-828-1130  Fax: 802-828-6430  Email: <a href="mailto:aoe.edinfo@vermont.gov">aoe.edinfo@vermont.gov</a>  Website: <a href="https://education.vermont.gov/documents/postsecondary-program-complaint-resolution">https://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a></p> <p><b>Vermont Attorney General's Office</b>  109 State Street, Montpelier, VT 05602-2501  Tel: 802-828-3171  Website: <a href="https://ago.vermont.gov/contact">https://ago.vermont.gov/contact</a>  Email: <a href="mailto:ago.info@vermont.gov">ago.info@vermont.gov</a>  Form: <a href="https://ago.vermont.gov/consumer-assistance-program-complaint-form/">https://ago.vermont.gov/consumer-assistance-program-complaint-form/</a></p>
<b>Virginia</b>	<p><b>State Council of Higher Education for Virginia</b>  101 N 14th St., 10<sup>th</sup> Floor, James Monroe Building, Richmond, VA 23219  Tel: 804-225-2621  Website: <a href="https://www.schev.edu/students/resources/student-complaints">https://www.schev.edu/students/resources/student-complaints</a>  Form: <a href="https://www.surveymonkey.com/r/StudentComplaintForm">https://www.surveymonkey.com/r/StudentComplaintForm</a></p> <p><b>Office of the Attorney General of Virginia  Consumer Protection Section</b></p>



	<p>202 North Ninth Street Richmond, Virginia 23219  Tel: (Virginia Only) 800-552-9963 or 804-786-2042  Fax: 804-225-4378  Website: <a href="http://ag.virginia.gov/consumer-protection/index.php/file-a-complaint">http://ag.virginia.gov/consumer-protection/index.php/file-a-complaint</a>  Form: <a href="https://www.oag.state.va.us/consumer-protection/files/OAG_Consumer_Complaint_Form_modified_51716.pdf">https://www.oag.state.va.us/consumer-protection/files/OAG_Consumer_Complaint_Form_modified_51716.pdf</a></p>
<b>Washington</b>	<p><b>Washington Student Achievement Council</b>  PO Box 43430, Olympia, WA 98504-3430  Tel: 360-753-7800  Email: <a href="mailto:complaints@wsac.wa.gov">complaints@wsac.wa.gov</a>  Website: <a href="https://www.wsac.wa.gov/student-complaints">https://www.wsac.wa.gov/student-complaints</a>  Form: <a href="#">Student Complaint Portal (wa.gov)</a></p> <p><b>Attorney General's Office</b>  Consumer Resource Center  800 5th Ave., Suite 2000, Seattle, WA 98104-3188  Tel: (In-State only) 800-551-4636 or 206-464-6684  Website: <a href="https://www.atg.wa.gov/file-complaint">https://www.atg.wa.gov/file-complaint</a>  Form: <a href="https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx">https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx</a></p>
<b>West Virginia</b>	<p><b>West Virginia Higher Education Policy Commission</b>  1018 Kanawha Blvd, East, Suite700, Charleston, WV 25301  Tel: 304-558-2101  Fax: 304-558-5719  Website: <a href="https://www.wvhepc.edu/">https://www.wvhepc.edu/</a>  Form: <a href="#">Student-Complaint-Process.pdf (wvhepc.edu)</a></p> <p><b>Office of Attorney General</b>  Consumer Protection Division  PO BOX 1789, Charleston, WV 25326-1789  Tel: 800-368-8808 or 304-558-8986  Fax: 304-558-0184  Email: <a href="mailto:consumer@wvago.gov">consumer@wvago.gov</a>  Website: <a href="https://ago.wv.gov/Pages/default.aspx">https://ago.wv.gov/Pages/default.aspx</a>  Form: <a href="https://ago.wv.gov/consumerprotection/Documents/General%20Complaint%20(electronic).pdf">https://ago.wv.gov/consumerprotection/Documents/General%20Complaint%20(electronic).pdf</a></p>
<b>Wisconsin</b>	<p><b>Wisconsin Educational Approval Program</b>  P.O. Box 8366, Madison, WI 53708-8366  Tel: 608-266-1996  Fax: 608-266-2264  Email: <a href="mailto:dspseap@wisconsin.gov">dspseap@wisconsin.gov</a>  Website: <a href="https://dsps.wi.gov/Pages/SelfService/FileAComplaint.aspx">https://dsps.wi.gov/Pages/SelfService/FileAComplaint.aspx</a>  Form: <a href="https://dsps.wi.gov/Documents/102DLSC.pdf">https://dsps.wi.gov/Documents/102DLSC.pdf</a></p>

	<p><b>Bureau of Consumer Protection</b>  2811 Agriculture Drive, P.O. Box 8911, Madison, WI 53708-8911  TTY: 608-224-5058</p> <p>Website: <a href="https://mydatcp.wi.gov/">https://mydatcp.wi.gov/</a>  Form: <a href="https://mydatcp.wi.gov/Complaints/complaint/create/da42c589-da19-e511-af89-0050568c06ae">https://mydatcp.wi.gov/Complaints/complaint/create/da42c589-da19-e511-af89-0050568c06ae</a></p>
<b>Wyoming</b>	<p><b>Wyoming Department of Education  Cheyenne Office</b>  122 W. 25th St. Suite E200, Cheyenne, WY 82002  Tel: 307-777-7675  Website: <a href="http://www.wyoming.gov/StudentComplaintProcess">Student Complaint Process (wyoming.gov)</a>  Form: <a href="https://form.jotform.com/212505034743043">https://form.jotform.com/212505034743043</a></p> <p><b>Wyoming Attorney General’s Office</b>  Consumer Protection and Antitrust Unit  109 State Capitol, Cheyenne, WY 82002  Phone: 307-777-6397 or 307-777-8962  Email: <a href="mailto:ag.consumer@wyo.gov">ag.consumer@wyo.gov</a>  Website: <a href="http://attorneygeneral.wyo.gov/">http://attorneygeneral.wyo.gov/</a>  Form: <a href="https://attorneygeneral.wyo.gov/law-office-division/consumer-protection-and-antitrust-unit/consumer-complaints">https://attorneygeneral.wyo.gov/law-office-division/consumer-protection-and-antitrust-unit/consumer-complaints</a></p>
	<b>STUDENT COMPLAINT LOCATIONS FOR US TERRITORIES</b>
<b>American Samoa</b>	<p><b>Department of Protection and Advocacy</b>  PO Box 3937 Tafuna, American Samoa 96799  Tel: 684-699-2441  Email: <a href="mailto:opad3937@gmail.com">opad3937@gmail.com</a>  Website: <a href="https://www.opad-as.org/">https://www.opad-as.org/</a></p>
<b>Federated States of Micronesia</b>	<p><b>FSM Department of Education</b>  PO Box PS 87, Palikir, Pohnpei, FM 96941  Tel: 691-320-2609  Fax: 691-320-5500  Website: <a href="https://national.doe.fm/#">https://national.doe.fm/#</a></p>
<b>Guam</b>	<p><b>Office of Attorney General</b>  Office of the Attorney General Office of Guam  Administration Division  590 S. Marine Corps Drive, Ste. 706, Tamuning, Guam 96913  Tel: 671-475-2720  Fax: 671-472-2493  Email: <a href="mailto:consumerprotection@oagguam.org">consumerprotection@oagguam.org</a>  Website: <a href="http://www.oagguam.org/ContactUs-OfficeoftheAttorneyGeneralofGuam">Contact Us – Office of the Attorney General of Guam (oagguam.org)</a>  Form: <a href="#">01-09-23 ConsumerInformationForm.pdf - Google Drive</a></p>

<b>Midway Islands</b>	<b>Please Note:</b> Information on the proper complaints process for this state/territory is unavailable at this time. When Liberty University receives the information, it will be updated at this location.
<b>Northern Mariana Islands</b>	<b>Please Note:</b> Information on the proper complaints process for this state/territory is unavailable at this time. When Liberty University receives the information, it will be updated at this location.
<b>Puerto Rico</b>	<p><b>Puerto Rico Council on Higher Education</b>  PO Box 9023271, San Juan, PR 009102-3271  Tel: 787-722-2121  Website: <a href="http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx">http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx</a>  Form: <a href="http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA_Complaint_Process.pdf">http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA_Complaint_Process.pdf</a></p>
<b>U.S. Virgin Islands</b>	<p><b>Government of the United States Virgin Islands</b>  Department of Education, Office of the Commissioner</p> <p><b>ST. THOMAS</b>  1834 Kongens Gade, St. Thomas, V.I. 00802  Tel: 340-774-0100</p> <p><b>ST. CROIX</b>  2133 Hospital Street, Christiansted, St. Croix, 00820  Tel: 340-773-1095</p> <p>Website: <a href="https://www.vide.vi/">https://www.vide.vi/</a></p>
<b>Palau</b>	<p><b>Department of Education</b>  <b>Ministry of Education</b>  Main Street Box 189, Koror, PW 96940-0189  Tel: 680-488-6425  Website: <a href="http://www.palaumoe.net">http://www.palaumoe.net</a></p>