

# Locating Your Loan Servicer

- 1) Please sign in to your account dashboard with your Federal Student Aid (FSA) ID and password at <https://studentaid.gov/fsa-id/sign-in/landing>
- 2) Select, “Accept,” after you have read and understood the information presented on the screen.
- 3) Within your dashboard, you will see a breakdown of your federal loans and federal grants, along with upcoming payments (if any) and your servicer information.
- 4) If needed, you can select, “View Servicer Details,” which will display your servicer(s) contact information.

## For Example:

The screenshot displays the Federal Student Aid dashboard. At the top, the navigation bar includes the logo and menu items: UNDERSTAND AID, APPLY FOR AID, COMPLETE AID PROCESS, and MANAGE LOANS. On the right, there are icons for notifications, user profile, and search.

The main content area is divided into three sections:

- My Aid:** This section features two donut charts. The first chart, titled "Loans", shows a total balance of \$12,559, which is composed of \$12,559 in principal and \$0 in interest. The second chart, titled "Grants", shows a total disbursed amount of \$3,788, which is entirely from Pell Grants.
- Upcoming Payments:** This section displays the servicer as "DEPT OF ED/AIDVANTAGE" and the due date as "5/31/22". A blue button labeled "Pay on Servicer Website" is provided for payment.
- My Loan Servicers:** This section lists the servicer as "DEPT OF ED/AIDVANTAGE". A red arrow points to the "View Servicer Details" link, which is highlighted in green.