

Consumer Information on Filing a Complaint

In accordance with requirements issued by the U.S. Department of Education, Liberty University is “providing its students or prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint.” This information is now part of the standard Consumer Information and annual disclosure procedure of Liberty University. It is subject to revision. [34 CFR 668.43(a)(12)(iv)(b), p.66954, vol. 75, no. 209, 10/29/10]

Students attending from any State, with the exception of California, should first contact the State Council of Higher Education for Virginia (SCHEV). Liberty University accepts the State Council of Higher Education for Virginia (SCHEV)'s oversight in resolving student complaints from students taking distance education under the aegis of the State Authorization Reciprocity Agreement (SARA). Once a student has exhausted all complaint/grievance resources at the university and the complaint remains unresolved, the student may [file a formal complaint with SCHEV](#).

	STUDENT COMPLAINT LOCATIONS FOR THE USA
Alabama	<p>Alabama Community College System P.O. Box 302130, Montgomery, AL 36130-2000 Tel: 334-293-4500 Website: https://www.accs.edu/about-accs/private-school-licensure/complaints/ Form: https://psl.asc.edu/External/Complaints.aspx</p> <p>Alabama Commission on Higher Education P.O. Box 30200, Montgomery, AL 36130-2000 Tel: 334-242-1998 Website: https://ache.edu/</p> <p>State of Alabama Attorney General P.O. Box 300152, Montgomery, AL 36130-0152 Tel: 800-392-5658 or 334-242-7335 Website: http://www.ago.state.al.us/Page-Consumer-Protection-File-a-Complaint-01</p>
Alaska	<p>Alaska Commission on Postsecondary Education P.O. Box 110505, Juneau, Alaska 99811-0505 Email: EED.ACPE-IA@alaska.gov Website: https://acpe.alaska.gov/ConsumerProtection</p> <p>State of Alaska Office of the Attorney General Consumer Protection Unit 1031 W. 4th Avenue, Suite 200, Anchorage, AK 99501 Tel: 1-888-576-2529 (toll free) Website: http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf</p>
Arizona	Arizona State Board for Private Postsecondary Education

	<p>1740 W. Adam Street- Suite 3008, Phoenix, AZ 85007 Form: https://ppse.az.gov/complaint Tele: 602-542-5709</p> <p>Office of the Attorney General Consumer Information and Complaints 2005 N. Central Ave, Phoenix, Arizona 85004- Tel: 602-542-5763 or 520-628-6504 Email: consumerinfo@azag.gov Website: http://www.azag.gov/complaints/consumer</p>
Arkansas	<p>Arkansas Department of Higher Education Arkansas Higher Education Coordinating Board 423 Main Street, Suite 400, Little Rock, AR 72201 Tel: 501-371-2000 Email: ADHE_Info@adhe.edu Website: http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form</p> <p>Arkansas Attorney General Office Consumer Protection Division 323 Center St, Suite 200, Little Rock, AR 72201 Tel: 800-482-8982 or 501-682-2007 Website: https://arkansasag.gov/forms/file-a-consumer-complaint</p>
California	<p>California Department of Consumer Affairs Consumer Information Center 1625 North Market Blvd., Suite N-112 Sacramento, California 95834 Tel: (833) 942-1120 Website: https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</p> <p>California Department of Consumer Affairs Attorney General's Office California Department of Justice Attn: Public Inquiry Unit P.O. Box 944255, Sacramento, CA 94244-2550 Tel: 800-952-5225 or 916-210-6276 Fax: 916-323-5341 Website: https://oag.ca.gov/contact/general-comment-question-or-complaint-form</p>
Colorado	<p>Colorado Department of Higher Education 1600 Broadway, Suite 2200, Denver, CO 80202 Website: http://highered.colorado.gov/Academics/Complaints/default.html</p> <p>Consumer Protection & Services Colorado State Attorney General</p>

	<p>Ralph L. Carr Colorado Judicial Building 1300 Broadway, 10th Floor, Denver, CO 80203 Tel: 800-222-4444 or 720-508-6000 Contact: https://coag.gov/about-us/contact-colorado-office-attorney-general Website: https://coag.gov/about-us/office-sections/consumer-protection</p>
Connecticut	<p>Connecticut Department of Higher Education Commissioner of Higher Education 450 Columbus Blvd, Suite 510, Hartford, CT 06103 Tel: 860-947-1800 Email: edinfo@ctohe.org Website: http://www.ctohe.org/StudentComplaints.shtml</p> <p>Department of Consumer Protection 450 Columbus Blvd, Suite 901, Hartford, CT 06103 Tel: 800-842-2649 Email: dcp.complaints@ct.gov Website: http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPF2-2.pdf</p>
Delaware	<p>Delaware Department of Education; Teacher and Administrator Quality John W. Collette Resource Center 35 Commerce Way, Dover, DE 19904 Tel: 302-857-3388 Website: https://www.doe.k12.de.us/domain/226</p> <p>Delaware Attorney General Consumer Protection Division, Carvel State Office Bldg., 820 N French St., 5th Floor, Wilmington, DE 19801 Tel: 800-220-5424 or 302-557-8600 Fax: 302-577-6499 Email: consumer.protection@state.de.us Website: https://attorneygeneral.delaware.gov/fraud/cpu/complaint/</p>
District of Columbia	<p>District of Columbia Office of the State Superintendent of Education Higher Education Licensure Commission 1050 First Street, NE, 5nd Floor, Washington, DC 20002 Tel: 202-727-6436 Website: https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</p>
Florida	<p>Commission for Independent Education 325 W. Gaines St., Suite 1414, Tallahassee, FL 32399-0400 Fax: 850245-3238 Email: cienfo@fldoe.org Website: http://www.fldoe.org/policy/cie/file-a-complaint.shtml</p> <p>Florida Office of Attorney General Office of Attorney General</p>

	<p>State of Florida The Capitol PL-01, Tallahassee, Florida 32399-1050 Tel: 866-966-7226 or 850-414-3990 Website: http://myfloridalegal.com/contact.nsf/contact?Open&Section=Citizen_Services</p>
Georgia	<p>Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Place, Suite 220, Tucker, GA 30084-5334 Website: https://gnpec.georgia.gov/student-complaint-forms</p> <p>Governor’s Office of Consumer Affairs 2 Martin Luther King Jr. Dr., Suite 356, Atlanta, GA 30334 Tel: 800-869-1123 or 404-651-8600 Fax: 404-651-9018 Website: http://consumer.georgia.gov/pdf/Complaintform.pdf</p>
Hawaii	<p>Hawaii Postsecondary Education Authorization Program P.O. Box 541, Honolulu Hawaii 96809 Email: hpeap@dcca.hawaii.gov Website: http://cca.hawaii.gov/hpeap/student-complaint-process/</p> <p>Department of Commerce & Consumer Affairs Office of Consumer Protection 235 S Beretania St.- Rm 801, Honolulu, Hawaii 96813-2419 Tel: 808-586-2630 Fax: 808-586-2640 Website: http://cca.hawaii.gov/consumer-complaints/</p>
Idaho	<p>Idaho State Board of Education 650 West State Street, P.O. Box 83720, Boise, ID 83720-0037 Tel: 208-334-2270 Email: board@osbe.idaho.gov Website: https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp</p> <p>Office of the Attorney General Consumer Protection Division 700 W. Jefferson St. Suite 210, P.O. Box 83720, Boise, Idaho 83720 Tel: 208-334-2400 Website: http://www.ag.idaho.gov/onlineForms/consumerProtectionComplaint.htm</p>
Illinois	<p>Illinois Board of Higher Education 1 North Old State Capitol Plaza, Suite 333, Springfield, Illinois 62701 Institutional Complaint Hotline: 217-557-7359 Website: http://complaints.ibhe.org/</p> <p>Illinois Department of Attorney General</p>

	<p>Consumer Fraud Bureau 500 South Second Street, Springfield, IL 62706 Tel: 800-243-0618 (toll free in Illinois) or 217-782-1090 Website: https://ccformsubmission.ilattorneygeneral.net/ Form: http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf</p>
Indiana	<p>Indiana Commission for Higher Education 101 W. Ohio Street, Suite 300, Indianapolis, IN 46204 Tel: 888-528-4719 or 317-464-4400 Email: complaints@che.in.gov Website: http://www.in.gov/che/2744.htm</p> <p>Consumer Protection Division Office of the Indiana Attorney General Government Center South 302 W. Washington St. 5th Floor, Indianapolis, IN 46204 Tel: 317-232-6330 or 800-382-5516 Website: https://www.in.gov/attorneygeneral/2434.htm Form: https://indianaattorneygeneral.secure.force.com/ConsumerComplaintForm</p>
Iowa	<p>Iowa Student Aid Commission 475 SW Fifth St., Suite D, Des Moines, IA 50309 Tel: 515-725-3400 or 877-272-4456 Email: info@iowacollegeaid.gov Form: https://www.iowacollegeaid.gov/StudentDisputeResolutionForm</p> <p>Consumer Protection Division Attorney General of Iowa 1305 E. Walnut, Des Moines, IA 50319 Tel: 888-777-4590 or 515-281-5926 Fax: 515-281-6771 Email: consumer@ag.iowa.gov Website Online Form: https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint/complaint-form/ Form: https://www.iowaattorneygeneral.gov/media/cms/FILLABLE_Consumer_Protection_Compla_D017CD2C2EFBF.pdf</p>
Kansas	<p>Kansas Board of Regents Attn: Private Postsecondary Education Division 1000 SW Jackson St., Suite 520, Topeka, KS 66612-1368 Tel: 785-430-4240 Website: http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</p> <p>Office of the Attorney General Consumer Protection Division</p>

	<p>120 SW 10th Ave., 2nd Floor, Topeka, KS 66612 Tel: 800-432-2310 or 785-296-2215 Fax: 785-291-3699 Website: https://ag.ks.gov/in-your-corner-kansas Form: https://ag.ks.gov/docs/default-source/forms/consumer-protection-investigation-request.pdf?sfvrsn=6</p>
Kentucky	<p>Kentucky Council on Postsecondary Education 1024 Capital Center Dr. #320, Frankfort, KY 40601-7512 Tel: 502-573-1555 Website: http://cpe.ky.gov/campuses/consumer_complaint.html</p> <p>Office of the Attorney General 700 Capitol Avenue, Capitol Suite 118, Frankfort, Kentucky 40601-3449 Tel: 502-696-5389 or 888-432-9257 Email: consumer.protection@ag.ky.gov Website: https://ag.ky.gov/Pages/default.aspx</p>
Louisiana	<p>Louisiana Board of Regents Attn: SARA Student Complaints P.O. Box 3677, Baton Rouge, LA 70821-3677 Tel: 225-342-4253 Fax: 225-342-3371 Website: https://regents.la.gov/divisions/planning-research-and-academic-affairs/institutional-licensure/sara/ Form: http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf</p> <p>Office of the Attorney General Consumer Protection Section P.O. Box 94005, Baton Rouge, LA 70804 Tel: 800-351-4889 or 225-326-6465 Email: ConsumerInfo@ag.state.la.us Form: http://www.ag.state.la.us/Page/ConsumerDispute</p>
Maine	<p>Maine Department of Education 23 State House Station, Augusta, ME 04333 Tel: 207-624-6600 Fax: 207-624-6700 Website: http://www.maine.gov/doe/learning/highered/sara</p> <p>Maine Attorney General Consumer Protection Division 6 State House Station, Augusta, ME 04333 Tel: 800-436-2131 or 207-626-8849 Email: consumer.mediation@maine.gov Website: http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</p>
Maryland	Maryland Higher Education Commission

	<p>6 North Liberty Street, 10th Floor, Baltimore, MD 21201 Tel: 410-767-3300 or 800-974-0203 Website: https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx</p> <p>Office of the Attorney General Consumer Protection Division 200 St. Paul Place, Baltimore, MD 21202 Tel: 410-528-8662 Email: consumer@oag.state.md.us Website: http://www.oag.state.md.us/Consumer/complaint.htm</p>
Massachusetts	<p>Massachusetts Board of Higher Education One Ashburton Place, Rm 1401, Boston, MA 02108 Tel: 617-994-6950 Website: http://www.mass.edu/forstufam/complaints/complaintform.asp</p> <p>Office of the Attorney General Consumer Advocacy & Response Division One Ashburton Place, 18th Floor, Boston, MA 02108 Tel: 617-727-2200 Email: ago@state.ma.us Website: http://www.mass.gov/ago/consumer-resources/consumer-assistance/consumer-complaint.html</p>
Michigan	<p>Department of Licensing and Regulatory Affairs Bureau of Commercial Services, Licensing Division & Regulatory Affairs P.O. Box 30018, Lansing, MI 48909 Tel: 517-241-7000 Email: cscl-complaints@michigan.gov Website: http://www.michigan.gov/documents/lara/LCE-992_0715_494884_7.pdf</p> <p>Office of Attorney General Consumer Protection Division P.O. Box 30213, Lansing, MI 48909-7713 Tel: 517-335-7622 Email: miag@michigan.gov Form: https://secure.ag.state.mi.us/complaints/consumer.aspx Website: https://www.michigan.gov/ag/0,4534,7-359-97937---,00.html</p>
Minnesota	<p>Office of Higher Education 1450 Energy Park Dr., Suite 350, St Paul, MN 55108 Tel: 800-657-3866 or 651-642-0567 Fax: 651-642-0675 Website: http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</p>

	<p>Office of Minnesota Attorney General Lori Swanson 445 Minnesota Street, Suite 1400, St Paul, MN 55101 Tel: 800-657-3787 or 651-296-3353 Email: Attorney.General@ag.state.mn.us Website: https://www.ag.state.mn.us/Office/Complaint.asp Form: https://www.ag.state.mn.us/Office/Forms/ConsumerAssistanceRequest.asp</p>
Mississippi	<p>Mississippi Commission on College Accreditation Attn: MCCA Student Complaints 3825 Ridgewood Road, Jackson, MS 39211-6453 Tel: 601-432-6372 Web: www.mississippi.edu/mcca/ Form: http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</p> <p>Consumer Protection Division Office of the Attorney General P.O. Box 22947, Jackson, MS 39225 Tel: 601-359-3680 Email: mailto:info@dhe.mo.gov Website: http://www.ago.state.ms.us/</p>
Missouri	<p>Missouri Department of Higher Education 205 Jefferson St, P.O. Box 1469, Jefferson City, MO 65102-1469 Tel: 800-473-6757 or 573-751-2361 Fax: 573-751-6635 Email: info@dhe.mo.gov Website: https://dhewd.mo.gov/DistanceEducation.php</p> <p>Attorney General's Office Consumer Protection Unit P.O. Box 899, Jefferson City, MO 65102 Tel: 800-392-8222 or 573-751-3321 Email: consumer.help@ago.mo.gov Website: https://ago.mo.gov/app/consumercomplaint Form: https://ago.mo.gov/other-resources/forms</p>
Montana	<p>Montana Board of Regents Office of Commissioner of Higher Education Montana University System P.O. Box 203201, Helena, MT 59620-3201 Tel: 406-449-9124 Website: https://mus.edu/che/arsa/StateAuthorization/Students.asp</p> <p>Montana Department of Justice Office of Consumer Protection P.O. Box 200151, Helena, MT 59620-0151 Tel: 406-444-4500 or 800-481-6896 Email: ContactOCP@mt.gov</p>

	Website: http://mus.edu/MUS-Statement-of-Complaint-Process.asp
Nebraska	<p>Nebraska Coordinating Commission for Postsecondary Education P.O. Box 95005, Lincoln, NE 68509-5005 Tel: 402-471-4825 Website: https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</p> <p>Office of the Attorney General Consumer Protection Division 2115 State Capitol, Lincoln, NE 68509 Tel: 800-727-6432 Email: ago.consumer@nebraska.gov Website: https://protectthegoodlife.nebraska.gov/file-consumer-complaint</p>
Nevada	<p>Commission on Postsecondary Education 8778 S. Maryland Parkway, Suite 115, Las Vegas, NV 89120 Tel: 702-486-7330 Website: http://cpe.nv.gov/Students/Students_Home/</p> <p>Office of the Attorney General Bureau of Consumer Protection 100 North Carson Street, Carson City, NV 89701 Tel: 775-684-1100 Fax: 775-684-1108 Website: http://ag.nv.gov/Complaints/File_Complaint/</p>
New Hampshire	<p>New Hampshire Department of Education - Division of Higher Education Attn: Janet Fiderio 101 Pleasant Street, Concord, NH 03301 Tel: 603-271-3494 Email: Janet.Fiderio@doe.nh.gov Website: https://www.education.nh.gov/department-education</p> <p>Office of the Attorney General Consumer Protection & Antitrust Bureau 33 Capitol Street, Concord, NH 03301 Tel: 888-468-4454 or 603-271-3641 Fax: 603-223-6202 Email: DOJ-CPB@doj.nh.gov Website: https://www.doj.nh.gov/consumer/complaints/index.htm</p>
New Jersey	<p>New Jersey Office of the Secretary of Higher Education PO Box 542, Trenton, NJ 08625 Tel: 609-292-4310 Email: njhe@oshe.nj.gov Website: http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</p>

	<p>New Jersey Division of Consumer Affairs 124 Halsey Street, Newark, New Jersey 07102 973-504-6200 http://www.nj.gov/oag/ca/complaint/ocp.pdf</p>
New Mexico	<p>New Mexico Higher Education Department Attn: Complaints 2044 Galisteo Street, Suite 4, Santa Fe, NM 87505 Tel: 505-476-8400 Website: http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx</p> <p>Attorney General Hector Balderas Consumer Protection Division PO Drawer 1508, Santa Fe, NM 87504 Tel: 1-844-255-9210 Email: publicinformationoff@nmag.gov Form: https://secure.nmag.gov/ecs</p>
New York	<p>New York State Education Department Attention: Bureau of Proprietary School Supervision 116 West 32nd Street, 5th Floor New York, New York 10001 Tel: 212-643-4760 Email: bpss@nysed.gov Website: http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html Form: http://www.acces.nysed.gov/common/acces/files/bpss/complaintform.pdf</p> <p>New York State Department of State Division of Consumer Protection Consumer Assistance Unit 99 Washington Avenue, Albany, New York 12231-0001 Tel: 800-697-1220 Email: info@dos.ny.gov Website: https://www.dos.ny.gov/consumerprotection/form/complaintform.asp Form: https://www.dos.ny.gov/consumerprotection/pdf/consumer_complaint_form.pdf</p>
North Carolina	<p>Postsecondary Education Complaints North Carolina Post-Secondary Education Complaints c/o Student Complaints University of North Carolina System Office 910 Raleigh Road, Chapel Hill, NC 27515-2688 Tel: 877-566-7226 (North Carolina Residents) or 919-716-6000 (Outside North Carolina) Email: studentcomplaint@northcarolina.edu Policy: https://www.northcarolina.edu/sites/default/files/student_complaint_policy.pdf Form: https://www.northcarolina.edu/sites/default/files/student_complaint_form.pdf</p>

	<p>Consumer Protection Division Office of the Attorney General Mail Service Center 9001, Raleigh, NC 27699-9001 Tel: 919-716-6000 or 877-566-7226 (inside NC) Website: https://ncdoj.gov/file-a-complaint/ Form: https://ncdoj.gov/file-a-complaint/consumer-complaint/</p>
North Dakota	<p>North Dakota University System Attn: Cheryl Thompson, M.S.Ed. Outreach Manager, Core Technology Services of the North Dakota University System 2000 44th St. SW, Suite 301, Fargo, ND 58103 Email: stateauth@ndus.edu Website: http://www.ndus.edu/system/state-authorization</p> <p>Office of Attorney General 600 East Boulevard Avenue, Department 125, Bismarck, ND 58505-0040 Tel: 701-328-2210 Website: https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints</p>
Ohio	<p>Ohio Department of Higher Education 25 South Front Street, Columbus, OH 43215-4183 Tel: 614-466-6000 Fax: 614-466-5866 Website: https://www.ohiohighered.org/students/complaints</p> <p>Office of Attorney General Consumer Protection Section 30 E Broad Street, 14th Floor, Columbus, OH 43215 Tel: 800-282-0515 Website: http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx</p>
Oklahoma	<p>Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200, Oklahoma City, OK 73104 Tel: 405-225-9100 Website: http://www.okhighered.org/current-college-students/complaints.shtml</p> <p>Office of Attorney General Consumer Protection Unit Attn: Investigative Analyst 313 N.E. 21st Street, Oklahoma City, OK 73105 Tel: 405-521-3921 or 918-581-2885</p> <p>Website: http://www.oag.ok.gov/consumer-protection-unit1</p>

<p>Oregon</p>	<p>Oregon Higher Education Coordinating Commission Office of Degree Authorization 255 Capitol St NE, Salem, OR 97310 Tel: 503-947-5925 Email: complaints@hecc.oregon.gov Website: https://www.oregon.gov/highered/about/Pages/complaints.aspx</p> <p>Oregon Attorney General Financial Fraud/Consumer Protection Section 1162 Court St. NE, Salem, OR 97301-4096 Tel: 877-877-9392 Email: help@oregonconsumer.gov Form: https://justice.oregon.gov/consumercomplaints/</p>
<p>Pennsylvania</p>	<p>Pennsylvania Department of Education 333 Market Street, Harrisburg, PA 17126-0333 Tel: 717-783-6788 Email: ra-pls@pa.gov Form: http://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf</p> <p>Office of Attorney General Bureau of Consumer Protection 15th Floor, Strawberry Square, Harrisburg, PA 17120 Tel: 800-441-2555 Fax: 717-787-8242 Website: https://www.attorneygeneral.gov/public-protection-division/bureau-consumer-protection/ Form: https://www.attorneygeneral.gov/Complaints/Consumer Complaint Form/</p>
<p>Rhode Island</p>	<p>Rhode Island Office of the Postsecondary Commissioner 560 Jefferson Boulevard, Suite 100, Warwick, RI 02886 Phone: 401-736-1100 Fax: 401-732-3541 Website: https://www.riopc.edu/page/student_complaint/ Form: https://www.riopc.edu/form/ri-student-complaint/</p> <p>Office of Attorney General Consumer Protection Unit 150 South Main St, Providence, RI 02903 Tel: 401-274-4400 Website: http://www.riag.ri.gov/ConsumerProtection/About.php Form: https://riag.wufoo.com/forms/q1851amb1bdd4d5/</p>
<p>South Carolina</p>	<p>South Carolina Commission on Higher Education 1122 Lady Street, Suite 300, Columbia, SC 29201</p>

	<p>Tel: 803-737-2260 Fax: 803-737-2297 Form: http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf</p> <p>South Carolina Department of Consumer Affairs PO Box 5757, Columbia, SC 29250 Tel: 803-734-4200 Email: scdca@scconsumer.gov Website: https://www.consumer.sc.gov/consumer-resources/consumer-complaints Form: https://www.consumer.sc.gov/sites/default/files/Documents/Complaint%20Form.pdf</p>
South Dakota	<p>South Dakota Secretary of State State Capitol 500 E. Capitol Ave Ste 204, Pierre, SD 57501-8053 Email: sdsos@state.sd.us</p> <p>Office of Attorney General Division of Consumer Protection 1302 E Hwy 14 Suite 3, Pierre, SD 57501 Tel: 605-773-4400 1-800-300-1986 (in-state only) Fax: 605-773-7163 Email: consumerhelp@state.sd.us Website: http://consumer.sd.gov/complaintform.aspx</p>
Tennessee	<p>Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 Tel: 615-741-5293 Website: https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html</p> <p>Tennessee Division of Consumer Affairs Attorney General's Office PO Box 20207, Nashville, TN 37202-0207 Tel: 800-342-8385 (TN only) or 615-741-4737 Fax: 615-741-2241 Email: consumer.affairs@ag.tn.gov Website: https://www.tn.gov/commerce/section/consumer-affairs</p>
Texas	<p>Texas Higher Education Coordinating Board 1200 W. Anderson Lane, Austin, TX 78752 Tel: 512-427-6101 Fax: 512-427-6127</p>

	<p>Website: http://www.thecb.state.tx.us/links/student-complaints/</p> <p>Office of the Attorney General Consumer Protection Division PO BOX 12548, Austin, TX 78711-2548 Website: https://www.texasattorneygeneral.gov/consumer-protection</p>
Utah	<p>Utah Division of Consumer Protection 160 East 300 South , Salt Lake City, Utah 84111 Tel. 801-530-6601 Fax: 801-530-6001 Email: consumerprotection@utah.gov Website: http://consumerprotection.utah.gov/complaints/index.html</p>
Vermont	<p>Vermont Agency of Education State Board of Education 219 North Main Street, Suite 402, Barre, VT 05641 Tel: 802-479-1030 Email: AOE.EdInfo@state.vt.us Website: https://education.vermont.gov/documents/postsecondary-program-complaint-resolution</p> <p>Vermont Attorney General's Office 109 State Street, Montpelier, VT 05609-1001 Tel: 802-828-3171 Website: https://ago.vermont.gov/cap/consumer-complaint/</p>
Virginia	<p>State Council of Higher Education for Virginia 101 N 14th St., 9th Floor, James Monroe Bldg, Richmond, VA 23219 Email: communications@schev.edu Website: http://www.schev.edu/index/students-and-parents/resources/student-complaints</p> <p>Office of the Attorney General of Virginia Consumer Protection Section 900 East Main Street, Richmond, VA 23219 Tel: 800-552-9963 (VA only) or 804-786-2042 Fax: 804-225-4378 Website: http://ag.virginia.gov/consumer-protection/index.php/file-a-complaint</p>
Washington	<p>Washington Student Achievement Council 917 Lakeridge Way, P.O. Box 43430, Olympia, WA 98504-3430 Tel: 360-753-7800 Email: complaints@wsac.wa.gov Website: https://www.wsac.wa.gov/student-complaints Form: http://www.surveygizmo.com/s3/2229871/Complaint-Form</p>

	<p>Attorney General's Office Consumer Resource Center 800 Fifth Avenue, Suite 2000, Seattle, WA 98104-3188 Tel: 206-464-6684 1-800-551-4636 (Washington Only) Form: https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx</p>
West Virginia	<p>West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Ste 700, Charleston WV 25301-2800 Tel: 304-558-2101 Fax: 304-558-1011 Form: http://www.wvhepc.edu/wp-content/uploads/2019/07/Student-Complaint-Process.pdf</p> <p>Office of Attorney General Consumer Protection Division PO BOX 1789, Charleston, WV 25326-1789 Tel: 800-368-8808 or 304-558-8986 Fax: 304-558-0184 Website: https://ago.wv.gov/consumerprotection/Pages/default.aspx Form: https://ago.wv.gov/Pages/consumercomplaint.aspx</p>
Wisconsin	<p>Wisconsin Educational Approval Program 4822 Madison Yards Way, Madison, WI 53705 608-266-2112 Website: https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx Form: https://dsps.wi.gov/Documents/EAComplaintForm3.01.doc</p> <p>Bureau of Consumer Protection PO Box 8911, Madison, WI 53708-8911 Tel: 800 422-7128 TTY: 608-224-5058 Email: DATCPHotline@Wisconsin.gov Form: https://mydatcp.wi.gov/Complaints/complaint/create/da42c589-da19-e511-af89-0050568c06ae</p>
Wyoming	<p>Wyoming Department of Education Cheyenne Office 122 W. 25th St. Suite E200, Cheyenne, WY 82002 Tel: 307-777-6213 Fax: 307-777-6234 Website: https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ Form: https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/</p> <p>Wyoming Attorney General's Office Consumer Protection Unit</p>

	<p>2320 Capitol Avenue, Cheyenne, WY 82002 Phone: 307-777-8962 or 1-800-438-5799 (toll free in Wyoming) Fax: 307-777-3435 Email: ag.consumer@wyo.gov</p>
	STUDENT COMPLAINT LOCATIONS FOR US TERRITORIES
American Samoa	<p>Department of Protection and Advocacy Executive Office Building, Pago Pago, American Samoa 96799 Tel: 684-633-2441 Fax: 684-633-7286 Email: advocacy@americansamoa.gov</p>
Federated States of Micronesia	<p>Please Note: Information on the proper complaints process for this state/territory is unavailable at this time. When Liberty University receives the information, it will be updated at this location.</p>
Guam	<p>Office of Attorney General Office of the Attorney General Office of Guam Administration Division 590 S. Marine Corps Drive, Suite 901, Tamuning, Guam 96913 Tel: 671-475-3324 Fax: 671-472-2493 Email: law@guamag.org Website: http://www.guamag.org/ Form: http://www.guamag.org/forms_consumer/2015%20ConsumerComplaintForm.pdf</p>
Midway Islands	<p>Please Note: Information on the proper complaints process for this state/territory is unavailable at this time. When Liberty University receives the information, it will be updated at this location.</p>
Northern Mariana Islands	<p>State Higher Education Agency, Northern Marianas College Attn: Frankie M. Eliptico, Interim President POB 501250, Saipan MP 96950-1250 Tel: 670-234-5498 Fax: 670-234-1270 Email: nmc@nmcnet.edu</p>
Puerto Rico	<p>Puerto Rico Council on Higher Education PO Box 1900, San Juan, PR 00910-1900 Website: http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx Form: http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf</p>

<p>U.S. Virgin Islands</p>	<p>Government of the United States Virgin Islands Department of Education, Office of the Commissioner</p> <p>ST. THOMAS 1834 Kongens Gade, St. Thomas, V.I. 00802 Tel: 340-774-0100</p> <p>ST. CROIX 2133 Hospital Street, Christiansted, St. Croix, 00820 Tel: 340-773-1095</p>
<p>Palau</p>	<p>Palau Higher Education Agency Palau Community College PO Box 9 Koror, Republic of Palau 96940 Tel: 680-488-2470 Website: http://pcc.palau.edi</p>