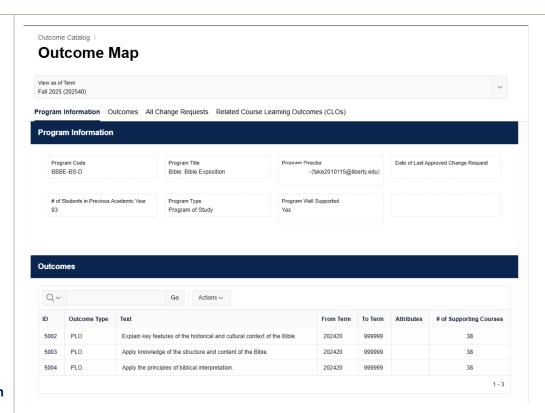
## LIBERTY UNIVERSITY

CLO-CR: Course Learning Outcomes - Change Request

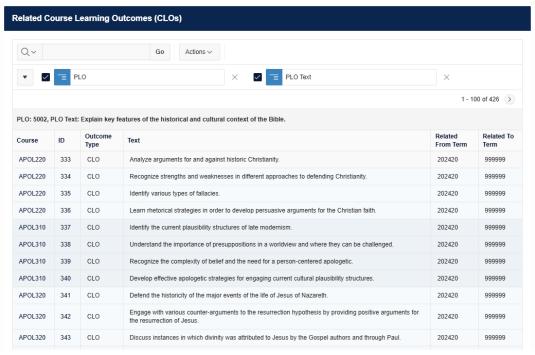
#### Overview

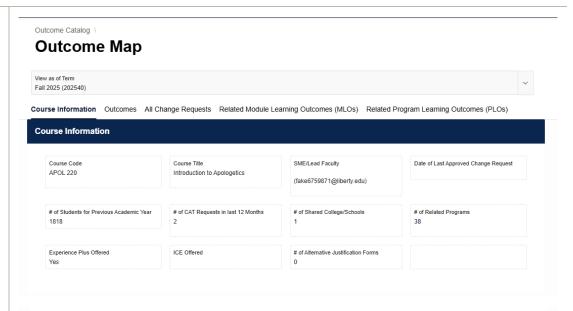
Purpose of the CLO–CR	The Course Learning Outcome Change Request (CLO–CR) process provides a structured and transparent system for managing revisions to Course Learning Outcomes (CLOs) within OMEGA (Outcomes Management for Evaluation, Governance, and Alignment). It ensures that all proposed updates are reviewed through shared governance and maintain alignment with Program Learning Outcomes (PLOs), institutional policies, and accreditation expectations.
Philosophy and Intent	CLO-CR strengthens the integrity of the learning pathway by ensuring that course-level changes are thoughtfully evaluated for academic quality, curricular coherence, and operational feasibility before implementation. It promotes collaboration among faculty, Program Directors, and academic leadership.
Relationship to OMEGA	CLO-CR functions within OMEGA as the mechanism for requesting, reviewing, and approving course-level outcome changes. Each request passes through multiple review layers, capturing impact data and feedback at every stage to ensure institutional alignment.
Why It Matters	CLOs define what students will learn, apply, and demonstrate in each course. Any change to a CLO can influence program alignment, assessment measures, alternative justification forms, and accreditation documentation. The CLO-CR ensures these changes are made consistently, transparently, and responsibly.
CLO-CR Access	To access the <b>CLO-CR</b> , launch <b>OMEGA</b> using the URL: <a href="www.liberty.edu/OMEGA">www.liberty.edu/OMEGA</a> or by clicking <a href="here">here</a> . Then, locate the course and use the <b>Propose CLO Change</b> <a href="Request">Request</a> button.

What is OMEGA?	OMEGA (Outcomes Management for Evaluation, Governance, and Alignment) is Liberty University's centralized application for managing learning outcomes across the institution. It houses all validated connections between PLOs and CLOs, serving as a comprehensive repository and governance system.
	OMEGA enables academic leaders to view, evaluate, and maintain alignment between program and course outcomes while supporting continuous improvement and accreditation readiness.
Connection to OMEGA	<b>CLO-CR</b> is <b>initiated</b> and <b>tracked entirely</b> within <b>OMEGA</b> . Each course page displays existing <b>CLOs</b> and aligned <b>PLOs</b> , providing the <b>foundation</b> for the faculty to propose changes directly within the system.
Governance Functionality	OMEGA routes CLO-CR requests through four levels of review to promote shared governance and institutional accountability: (1) SME/Lead Faculty initiation, (2) Curricular Review by Program Directors, (3) Administrative Review by Chairs and Associate Deans, and (4) Dean Review for final approval.
Transparency	Each CLO-CR includes documented impact ratings, justifications, and reviewer feedback. These records create a permanent audit trail that demonstrates compliance with accreditation standards and supports future curricular analysis.
Integration with Future Processes	CLO-CR is the first governance workflow to launch within OMEGA. Upcoming phases will include PLO Change Requests (PLO-CR) and Outcomes Alignment Reviews, providing Colleges/Schools with a complete suite of tools to evaluate and manage outcomes at every level of the curriculum.

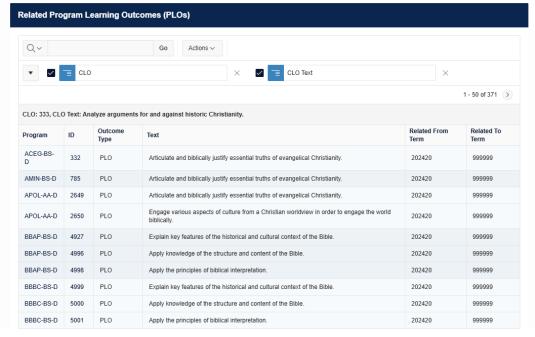


#### Screenshots of Program View in OMEGA

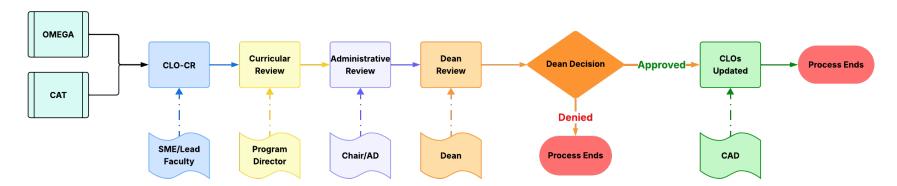




#### Screenshots of Course View in OMEGA



#### **CLO-CR Process Map**



#### **CLO-CR Process**

Process Overview	The <b>CLO-CR</b> includes <b>four distinct phases</b> , each building upon the prior phase to ensure academic and operational integrity.
	Program Directors, Chairs, and Associate Deans each have a 72-hour review window once a CLO-CR reaches their step. If no action is taken within this period, passive approval is automatically recorded, and the CLO-CR moves forward to the next phase.
Review Timeline	Program Directors, Chairs, and Associate Deans who need additional time may extend the 72-hour window by selecting the "Extend Deadline by 72 hours" button within the CLO-CR. Each extension grants an additional 72 hours and may be used up to five times per reviewer. Extensions should be used sparingly to keep the CLO-CR process on schedule and to ensure timely communication of curriculum changes across the institution.
Phase 1: SME/Lead Faculty Review	The Subject Matter Expert (SME) or Lead Faculty identifies the need for a CLO revision, addition, or removal and initiates the request within OMEGA. SME/Lead Faculty assesses the academic rationale and assigns a preliminary impact rating using the Curricular Impact Rating Scale.
Phase 2: Curricular Review	Program Directors evaluate the proposed changes for alignment with the program's PLOs. They confirm whether the revision strengthens or severs the pathway from course to program mastery and provide their own impact rating.
Phase 3: Administrative Review	Chairs and Associate Deans examine the operational feasibility of implementing the proposed change by considering faculty load, assessment measures, E-Plus/ICE offerings, and related justification forms, and record an Administrative Impact Rating.
Phase 4: Dean Review	The <b>Dean reviews</b> all prior <b>feedback</b> and <b>makes</b> the <b>final decision</b> to <b>approve</b> or <b>deny</b> the request. If <b>denied</b> , the Dean may provide a <b>brief justification</b> to guide future revisions.
Outcome of the Process	Upon approval, the <b>revised CLOs</b> are updated in <b>OMEGA</b> , and notifications are sent to the <b>appropriate stakeholders</b> to implement the changes in course materials and systems.

#### **CLO-CR Point and Click Training**

Overview	Each phase of the Course Learning Outcome Change Request (CLO-CR) process includes a dedicated point-and-click training guide to assist users with submitting and reviewing requests in OMEGA. These resources provide clear, step-by-step instructions for navigating each stage of the workflow.
	In the future, <b>short training videos</b> will be developed to accompany these documents, providing visual demonstrations of the <b>CLO-CR</b> process within <b>OMEGA</b> .
Training Document Locations	To access the training documents, visit the Academic Operations page on the Institutional Effectiveness website at <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> or use the direct links below:  1. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> or use the direct links below:  1. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> or use the direct links below:  2. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> or use the direct links below:  3. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> or use the direct links below:  3. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> 3. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> 3. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> 4. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> 3. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a> 4. <a href="https://www.liberty.edu/institutional-effectiveness/academic-operations">https://www.liberty.edu/institutional-effectiveness/academic-operations</a>

## Curricular Impact Rating Scale

Purpose	The Curricular Impact Rating measures the overall academic and structural reach of a proposed change to a Course Learning Outcome (CLO). It captures how deeply the revision affects course content, instructional materials, assessments, and supporting documentation, as well as how broadly the change extends across the institution.  When assigning this rating, reviewers should consider:  • the extent of content revision required (e.g., textbook or assignment updates).  • the number of Colleges/Schools and programs that use the course.  • the number of students enrolled in the course in the previous academic year.  • whether the course has Alternative Justification Forms (AJFs) tied to the CLO.  • whether the course is offered through Experience Plus, ICE, CLEP, or Ministry Partnerships.  Together, these factors indicate both the depth of curricular revision and the breadth of institutional impact the CLO change will produce. A higher Curricular Impact Rating reflects greater modification to course structure, wider program reach, and increased coordination needs across academic and operational units.
Who Completes	SME/Lead Faculty: Assigns the initial Curricular Impact Rating when submitting the CLO–CR.  Program Director: Reviews the SME's rating, submits an independent Curricular Impact Rating to reflect how the change influences program-level alignment and PLO coverage, and then explains any differences in ratings between the SME/Lead Faculty and Program Director.
Where to Look in OMEGA	<ul> <li>Review these fields in Course View and Program View to determine the appropriate rating: <ul> <li>Aligned PLOs: Shows which program outcomes rely on the course and whether the change affects their support.</li> <li>Related Programs / Shared Colleges/Schools: Indicates how many programs and units will be impacted.</li> <li>Number of Students (Previous Academic Year): Reveals the scale of effect on students and faculty.</li> <li>Experience Plus, ICE, CLEP Offerings: Identifies potential downstream impacts on alternative learning pathways.</li> <li>Alternative Justification Forms (AJFs): Shows whether faculty credentialing documentation requires updating.</li> </ul> </li> </ul>

Program "Well-Supported" Indicator: Highlights if the course change might reduce PLO coverage below institutional thresholds. The more a CLO change affects content, materials, assessments, or dependencies, the **higher the impact**. **Key questions:** 1. Will the change require **new or revised content**, such as readings, assignments, assessments, or a **textbook update** (which requires at least six months' lead time)? 2. Does the course appear in multiple programs or colleges/schools? **Determining the Rating** 3. Will the change require AJF, E-Plus, ICE, CLEP, or Ministry Partnership updates? 4. Could the change alter **PLO coverage** (e.g., reduce a PLO's "well-supported" status)? 5. Does the requested **implementation term** allow adequate lead time for revisions? If the answer to **multiple questions** is "**yes**," **increase** the **impact level** accordingly. 1 - Minimal Impact: Minor wording or punctuation changes. Course used by a single College/School, appears in few programs, has few or no AJFs, and is not widely offered through E-Plus, ICE, CLEP, or Ministry Partnerships. No effect on course materials or assessments. 2 - Slight Impact: Refinement that does not change intent or outcomes. Course used by a limited number of Colleges/Schools, appears in a moderate number of programs, and has some AJFs. The course may have limited Experience Plus options. Only minor material or assessment updates are needed. 3 - Moderate Impact: CLO update shifts focus enough to require moderate course revisions. Course used by multiple Colleges/Schools, appears in several programs, and has multiple AJFs. Offered through multiple Experience Plus options (E-Plus, ICE, Curricular Impact CLEP, Ministry Partnerships). Moderate adjustments needed to maintain alignment **Rating Scale** and instructional coherence. 4 - Significant Impact: CLO update substantially alters course objectives and course content. Course used by many Colleges/Schools, appears in a large number of programs, and has numerous AJFs. Widely offered through Experience Plus options. Requires extensive content revisions and coordination across programs. 5 - Major Impact: CLO update fundamentally changes or removes a critical learning objective. Course used by a high number of Colleges/Schools, appears in many programs across the institution, and has extensive AJFs. Broadly offered through E-Plus, ICE, CLEP, and Ministry Partnerships. Requires major redesign of

course materials, assignments, and possibly the program structure.

Timing Considerations	CLO changes that require <b>textbook replacements must</b> allow <b>at least six months of lead time</b> before implementation. If the requested term of effectiveness for the CLO–CR falls before this six-month window, the rating should automatically move to <b>Significant (4)</b> or <b>Major (5)</b> to reflect the higher coordination demands.
Program Director Guidance	<ul> <li>When reviewing the SME's rating:</li> <li>Verify that the CLO change maintains or strengthens alignment to PLOs.</li> <li>Confirm that all dependent programs, colleges, and AJFs are accounted for in the rating.</li> <li>Evaluate timing feasibility and raise the rating if the effective date allows insufficient preparation time.</li> <li>Provide a brief rationale for any difference between the SME's rating and your rating, so that Chair, Associate Deans, and Deans can understand the decision trail.</li> </ul>

# CLO-CR: Course Learning Outcomes - Change Request Administrative Impact Rating Scale

Purpose	The Administrative Impact Rating evaluates the operational effort and resource coordination required to implement a proposed CLO change once approved. It reflects how many systems, people, and processes must be updated, and how soon those changes must occur, to ensure successful implementation.  When assigning this rating, reviewers should consider:  • the number of Colleges/Schools and programs affected.  • the number of students enrolled in the previous academic year (scale of impact).  • the number of faculty or sections that require updated materials or retraining.  • whether the course includes Alternative Justification Forms (AJFs) that must be revised.  • whether the course participates in Experience Plus, ICE, CLEP, or Ministry Partnerships that need to be updated.  • whether the requested effective term allows adequate time to complete all required updates (per the Term Effective Master and standard curriculum timelines).  A higher Administrative Impact Rating reflects increased coordination demands, shorter timelines, and greater institutional dependencies associated with the proposed change.
Who Completes	The Chair and/or Associate Dean complete this rating during the Administrative Review step of the CLO-CR process. Their role is to assess the downstream workload and feasibility of implementation based on available resources, staffing, and institutional timelines.
Where to Look in OMEGA	<ul> <li>Before assigning the rating, review:</li> <li>Course View: course enrollment, related programs, shared Colleges/Schools, AJFs, E-Plus/ICE/CLEP offerings, and number of CAT requests in the past 12 months.</li> <li>Impact Rating Summary &amp; Key Impact Indicators: provides a snapshot of course reach and interdependencies.</li> <li>Program View: confirms which programs will be affected and ensures PLO coverage remains intact.</li> </ul>
Determining the Rating	Consider the scale, systems, and timing needed to operationalize the change:  1. Scope of Updates: Will the change require syllabus revisions, assignment or rubric updates, Canvas course modifications, or re-approval in the TEM?

- 2. **Reach Across Units:** How many Colleges/Schools, departments, or programs will need to coordinate updates?
- 3. **Compliance & Dependencies:** Are AJFs, E-Plus/ICE/CLEP items, or Ministry Partnership questions tied to this CLO?
- 4. **Resource Demands:** Will additional staffing, faculty training, or content development be required?
- 5. **Timing:** Is the requested implementation date realistic given textbook procurement, course-build deadlines, and curriculum cycles?

The more complex, cross-unit, or time-sensitive the change, the higher the Administrative Impact Rating should be.

- **1 Minimal Impact:** No material operational or financial effect. Course used by a single College/School with low enrollment and few or no AJFs. Not offered through E-Plus, ICE, or CLEP. Only minor edits (e.g., wording updates) are required within the normal maintenance cycle.
- **2 Slight Impact:** Limited operational coordination. Course used by a small number of Colleges/Schools and programs, has some AJFs, and may have a few E-Plus or ICE connections. Updates can be completed within standard maintenance timelines without additional staffing.

## Administrative Impact Rating Scale

- **3 Moderate Impact:** Requires additional coordination due to multiple affected programs or Colleges/Schools. The course has several AJFs and E-Plus/ICE connections. May require moderate content revisions, faculty notifications, or Canvas shell updates. Implementation timeline remains feasible but requires oversight.
- **4 Significant Impact:** High coordination needs across many Colleges/Schools or programs. Numerous AJFs, E-Plus, or CLEP updates are required. Course changes affect multiple modalities (residential/LUO). Additional resources or faculty training may be necessary to meet the implementation timeline.
- **5 Major Impact:** Institution-wide reach requiring extensive cross-unit coordination. High enrollment or shared ownership across multiple Colleges/Schools. Extensive AJFs, E-Plus, ICE, and CLEP dependencies. Requires large-scale redesign, content development, or rapid implementation within compressed timelines. Substantial administrative oversight and budgetary consideration are needed.

#### Timing and Feasibility

Administrative reviewers must ensure the effective term requested in the CLO–CR allows sufficient lead time for textbook orders, TEM updates, and faculty communication.

If the change requires textbook replacement, at least **six months** of **lead time** is **required** per the **Center for Academic Development (CAD)** timelines. Requests that

	fall <b>inside</b> that window should automatically be elevated to <b>Significant</b> (4) or <b>Major</b> (5) due to the <b>expedited coordination required</b> .
	In the <b>Administrative Impact &amp; Recommendation</b> section of <b>OMEGA</b> , record:  1. Your <b>Impact Rating</b> (1–5).
	2. A concise <b>justification</b> explaining the factors driving your rating (e.g., timing, scope, dependencies).
Documentation and Recommendation	<ol><li>Your recommendation to the Dean (Approve or Deny) with a short rationale.</li></ol>
	If your rating differs from the SME/Lead Faculty and Program Director's Curricular Impact Rating, note why (e.g., higher operational complexity due to E-Plus coordination or shorter timeline).

# CLO-CR: Course Learning Outcomes - Change Request Frequently Asked Questions (FAQs)

	Questions (FAQS)
Who initiates a CLO– CR?	The Subject Matter Expert (SME) or Lead Faculty responsible for the course initiates the request.
Besides a SME/Lead Faculty, who else can initiate a CLO–CR?	A <b>Program Director</b> , <b>Chair</b> , <b>Associate Dean</b> , <b>or Dean</b> can also initiate a CLO–CR. If one of these stakeholders initiates the CLO–CR, the form still routes through the remaining three review stages— <b>Curricular Review</b> , <b>Administrative Review</b> , <b>and Dean Review</b> —to ensure the same level of transparency and oversight.
If I submit more than one recommended CLO change within a course, are all the changes bundled into one decision, or can each CLO change be approved individually?	At this time, the Dean's decision applies to all CLO changes included within a single CLO-CR. Individual CLO updates cannot be approved or denied separately within the same request.  To ensure clarity and efficiency, you are encouraged to:  • Unbundle unrelated CLO updates into separate CLO-CR submissions.  • Discuss proposed changes with your Program Director before submission to confirm whether multiple items should be grouped or separated.  Future functionality may allow for individualized decisions on bundled CLOs, but this feature does not currently exist.
Where is the CLO–CR submitted and processed?	All requests are submitted and processed within OMEGA.
What happens after I submit a CLO–CR?	The request automatically routes to the appropriate reviewers in order: Program Director, Chair/Associate Dean, and Dean.
How will I know when it's my turn to review a CLO–CR?	OMEGA automatically sends an email notification to the next stakeholder in the workflow when it is their turn to take action. Each email includes a direct link to the CLO–CR form, allowing reviewers to access the request immediately. Additionally, reviewers can view pending actions anytime by logging into OMEGA and clicking on the "My Work" tab.
How long do Program Directors, Chairs, and Associate Deans have to review a CLO–CR?	The <b>Curricular Review</b> and <b>Administrative Review</b> have a 72-hour review window once a <b>CLO-CR</b> reaches these steps. If no action is taken within that timeframe, passive approval is automatically recorded, and the request moves forward to the next phase.
	If additional time is needed, Program Directors, Chairs, and Associate Deans can select the "Extend Deadline by 72 hours" button within the <b>CLO-CR</b> . Each extension grants another 72 hours and may be used up to five times per reviewer. Extensions should be used sparingly to keep the process on schedule and ensure timely communication of curriculum changes across the institution.

Can a request be modified after submission?	<b>No</b> , once a CLO–CR is submitted, it <b>cannot be modified or edited.</b> Please review all proposed changes, impact ratings, and justifications carefully before submitting.
How are impact ratings used?	Ratings help reviewers evaluate the scope and feasibility of proposed changes, ensuring balanced decisions across academic and operational areas.
What if this course impacts multiple Colleges/Schools?	If the course is aligned to Program Learning Outcomes (PLOs) within multiple Colleges/Schools, the CLO–CR will automatically route to all associated Program Directors, Chairs, Associate Deans, and Deans for review. Each stakeholder representing an impacted program must have the opportunity to review, rate, and make a recommendation on the proposed change.  This ensures that curriculum decisions consider how the change may influence PLO coverage, course comparability, and resource planning across every affected College/School.
How will I know when a decision is finalized?	Once the <b>Dean Review</b> is complete, OMEGA automatically notifies the SME/Lead Faculty, Chair, and Associate Dean of the decision.
Who should I contact with questions?	Please contact your <b>Academic Operations Liaison</b> within your <b>College/School</b> .