



Because learning changes everything.®

**For technical assistance, please contact our Customer Experience Group, CXG:**

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**CALL:** 800-331-5094

**EMAIL & CHAT:**

<https://mhedu.force.com/CXG/s/ContactUs>

**MONDAY-THURSDAY:** 24 hours

**FRIDAY:** 12 AM - 9 PM ET

**SATURDAY:** 10 AM - 8 PM ET

**SUNDAY:** 12 PM – 12 AM ET

**SUBMIT A SUPPORT TICKET:**

<https://mhedu.force.com/CXG/s/ContactUsWebForm>



**BEST PRACTICES**

Take a screenshot/Print Screen when the problem occurs and save the file.

Provide the following to Technical Support:

- Course name.
- Operating system, Internet browser, and/or internet service provider (ISP) information.
- Print Screen file.
- Your contact information.