



Because learning changes everything.®

For technical assistance, please contact your dedicated Top Accounts Team.



CALL: 844-329-2528

EMAIL:

cxg.libertyu@mheducation.com

CHAT:

<https://mhedu.force.com/CXG/s/ContactUs>

MONDAY-THURSDAY: 24 hours

FRIDAY: 12 AM - 9 PM ET

SATURDAY: 10 AM - 8 PM ET

SUNDAY: 12 PM – 12 AM ET



BEST PRACTICES

Take a screenshot/Print Screen when the problem occurs and save the file.

Provide the following to Technical Support:

- Course name.
- Operating system, Internet browser, and/or internet service provider (ISP) information.
- Print Screen file.
- Your contact information.

SUBMIT A SUPPORT TICKET:

<https://mhedu.force.com/CXG/s/ContactUsWebForm>