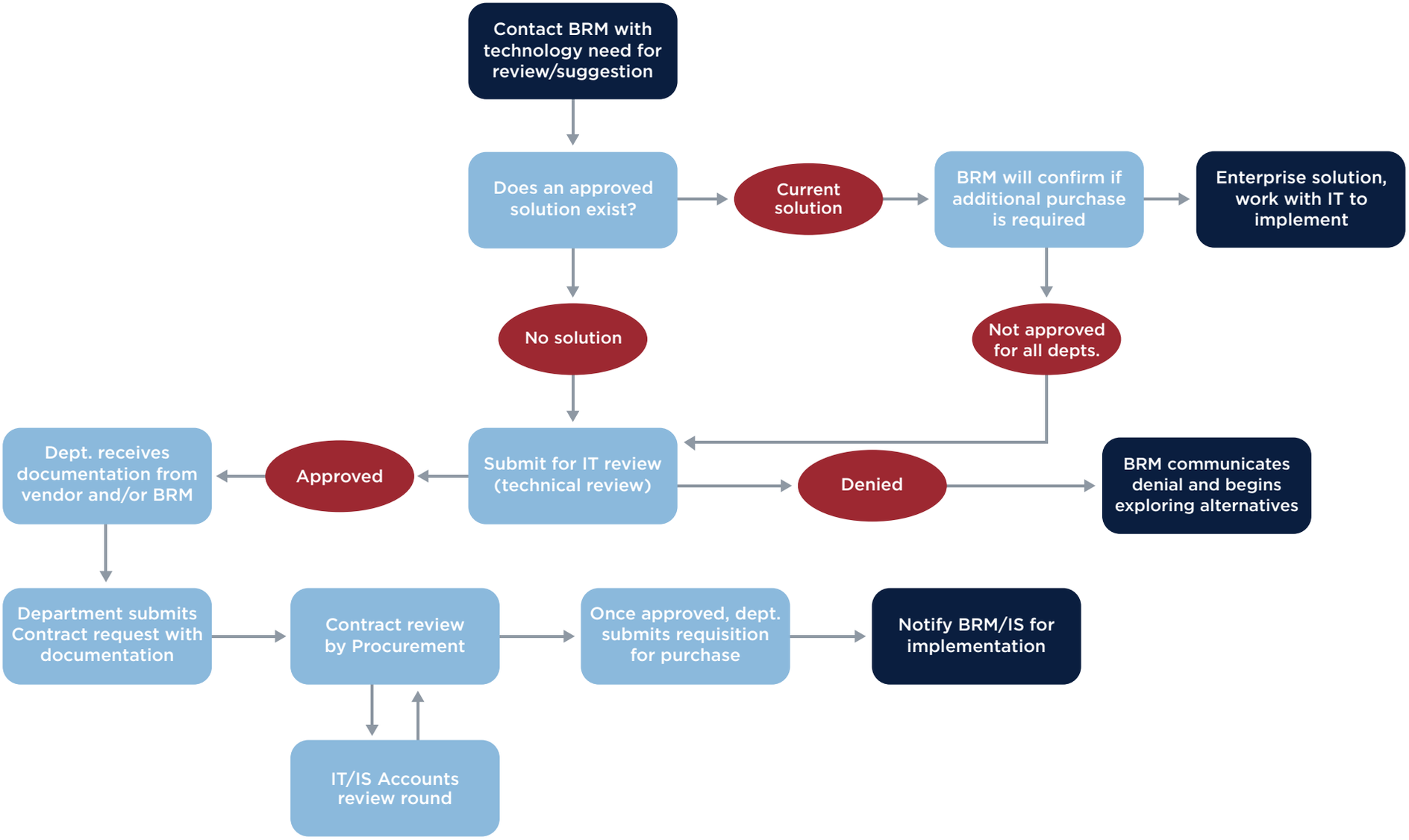
New Technology Request

Liberty University Information Services



Importance of the NTR Process

1 FISCAL RESPONSIBILITY FOR THE UNIVERSITY

- Technology re-use is more cost-effective and reduces processing and onboarding timelines, as well as maximizes support knowledge
- Allows IS to interpret needs and make technological suggestions around existing and stable solutions for greater ROI
- $10k or more requires a vendor evaluation

2 CENTRALIZATION

- All requests come through a centralized review funnel providing a macro-level view on micro-level questions
- Formal review provides historical knowledge of products, services, and business processes that help answer questions and drive better technology decisions

3 LIABILITY & CONTRACT REVIEW

- Almost everything we purchase or download requires an acceptance of terms and conditions which incurs liability
- IS works to take that liability off the customer and ensures the best possible outcome for the university

4 SECURITY

- The process proactively assesses potential risk within the technology by validating compliance with applicable laws, regulations, and policies (ex. FERPA/HIPPA)
- Security risks are an ever-changing landscape that requires knowledge of current trends and acceptable solutions