

How to Use Inbox in Canvas

Introduction



In this document, you will learn how to navigate to and use your Inbox within a Canvas course.

Instructions

Step 1: To access your Inbox, click on the "Inbox" tab from the top Canvas Menu.



Step 2: Compose a new message by clicking on the "Pencil Icon" at the top of the page.

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Step 3: Select your desired course from the Course list. In this example we will be using "EDUC746: IT COMS".

COMPOS	E MESSAGE		×
Course	Select Course -]	
Subject	Select course	Favorite Courses	
	Favorite Courses	EDUC746: IT COMS Resident 16 Week Template Resident 8e _IT COMS Resident Canvas Training	
			CANCEL SEND

Step 4: Click on the "Address Book" next to the To field.

COMPOS	E MESSAGE	×
Course	EDUC746: IT COMS -	
То		a
Subject	No subject	
	Send an individual message to each recipient	
		CANCEL SEND

Step 5: To message a student, select "Students" then click on the student's name.

Note: To message multiple students, repeat this step for each student you would like to message. To message your entire course, select students and then click "All" in Students.

COMPOS	IPOSE MESSAGE X		COMPOSE MESSAGE		×	
Course	EDUC746: IT COMS -			Course	EDUC746: IT COMS	
То		a		То	[]	
Subject	All in EDUC746: IT COMS Teachers	People: 8		Subject	Back All in Students People: 3	3
	Teaching Assistants				Brent Bartlow	2
	Students Student Groups	► ►			Nawona Nhekairo	
		CANCEL SEND			CANCEL SEND	

Step 6: Add your subject line.

COMPOSE MESSAGE		×
Course	EDUC746: IT COMS 👻	
То	Brent Bartlow	8
Subject	No subject	
	Send an individual message to each recipient	
	CANCEL	1D

Step 7: When messaging more than one person, select "Send an individual message to each recipient". If the box is not checked, students will be able to see other student's replies.

COMPOS	E MESSAGE	×
Course	EDUC746: IT COMS -	
То	Brent Bartlow	8
Subject	No subject	
	Send an individual message to each recipient	
	CANCEL	SEND

Step 8: Compose your message and click "Send".

COMPOS	E MESSAGE X
Course	EDUC746: IT COMS -
То	Brent Bartlow a
Subject	No subject
	Send an individual message to each recipient
	CANCEL SEND

Tips for Success!

If you would like to message a Teacher's Assistant, Faculty Member or Student Groups. Follow steps 4 and 5, to select the appropriate recipient title and follow remaining steps.

Step 9: On the top left side of the Inbox you are able to filter your inbox. Click on the "Course" dropdown menu to only view messages from a specific course. Click on the "Inbox" filter dropdown menu to filter the messages you see.



Step 10: By default, "Inbox" shows all of the messages in your inbox. There are additional options to filter by Unread, Starred, Sent, Archived, and Submission Comments.



Step 11: Any messages sent or received will appear on the left side of the Inbox page. Click on a message you want to view. The message thread will appear in the center.



🄆 Tips for Success!

If you receive a Canvas message in your Liberty email account, you can reply right in your Liberty Email and a copy of the reply will be sent to your Canvas Inbox. Please note that if you need to add an attachment, you will need to go the Canvas Inbox to reply.

Ensure your notification settings are correct by viewing our "How to Set Up Notifications" tutorial video to ensure you are receiving up-to-date messages in your Canvas Inbox.