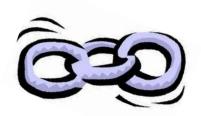
BB&T

Credit Card Connection Tutorial



Quick Links Menu

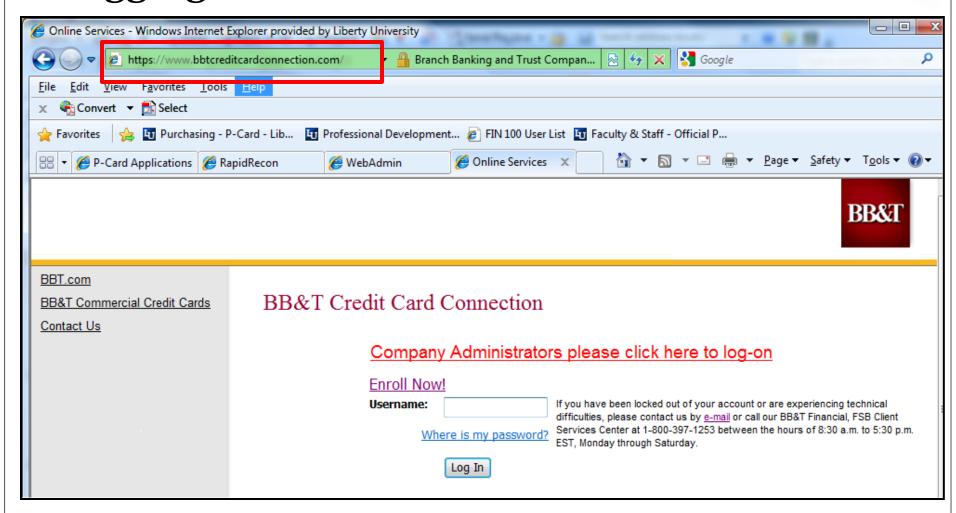


| | <u>Logging Into BB&T</u> | Slide | 3 |
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Quick Links Menu

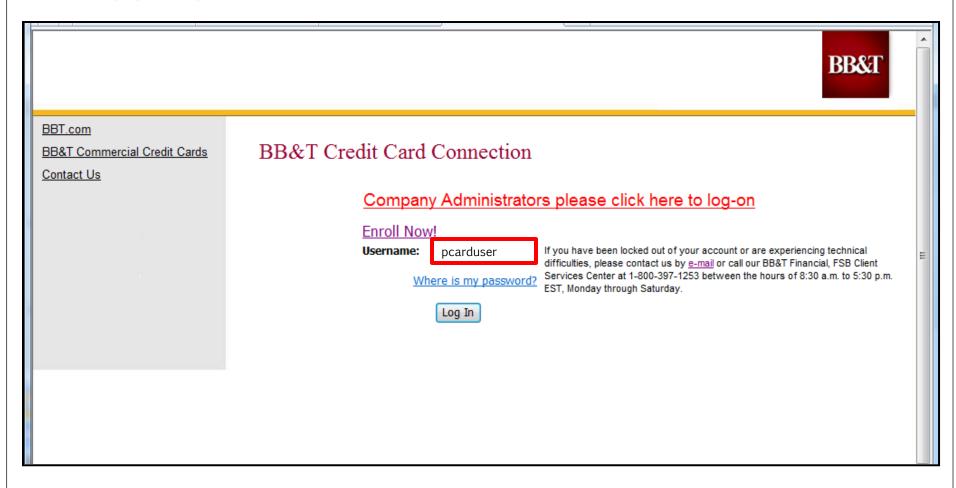
Logging into BB&T





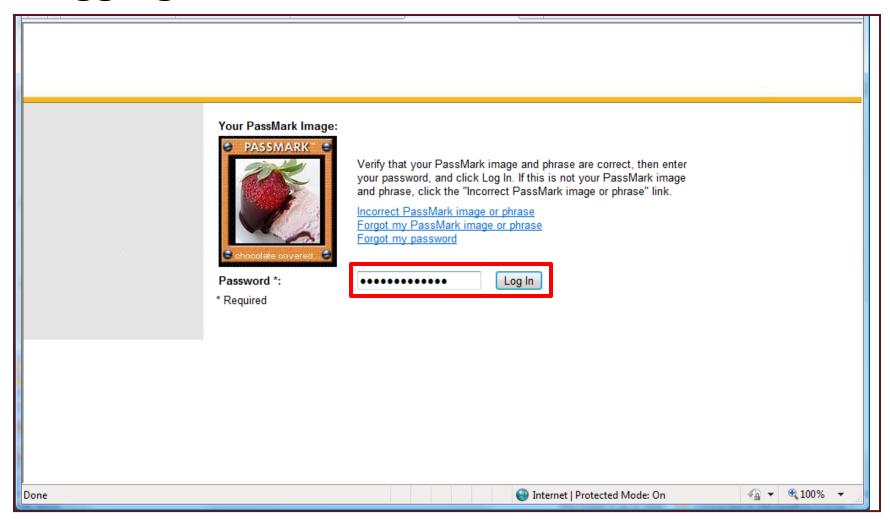
To log into your BB&T Credit Card Connection account, visit www.bbtcreditcardconnection.com as shown above.

Logging into BB&T



Next, enter your Username.

Logging into BB&T

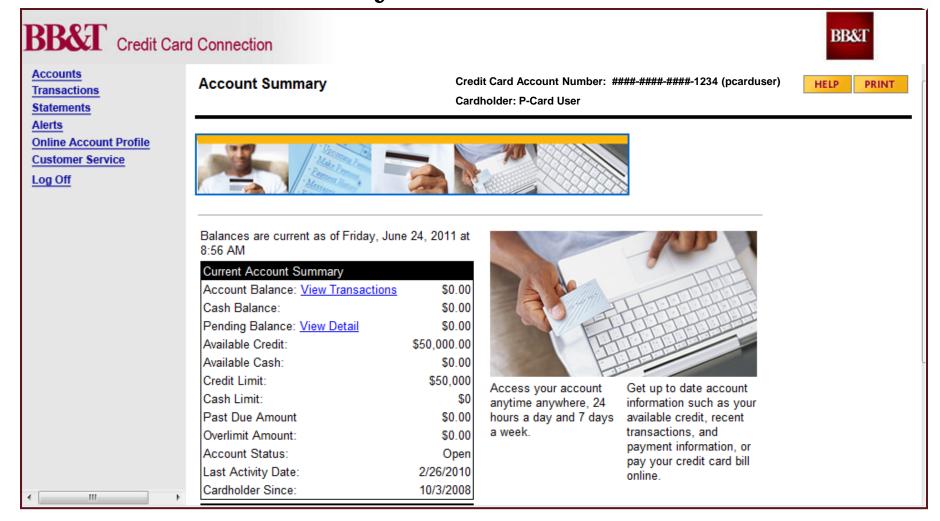


Enter your Password, then click 'Log In.'

Quick Links Menu

Account Summary





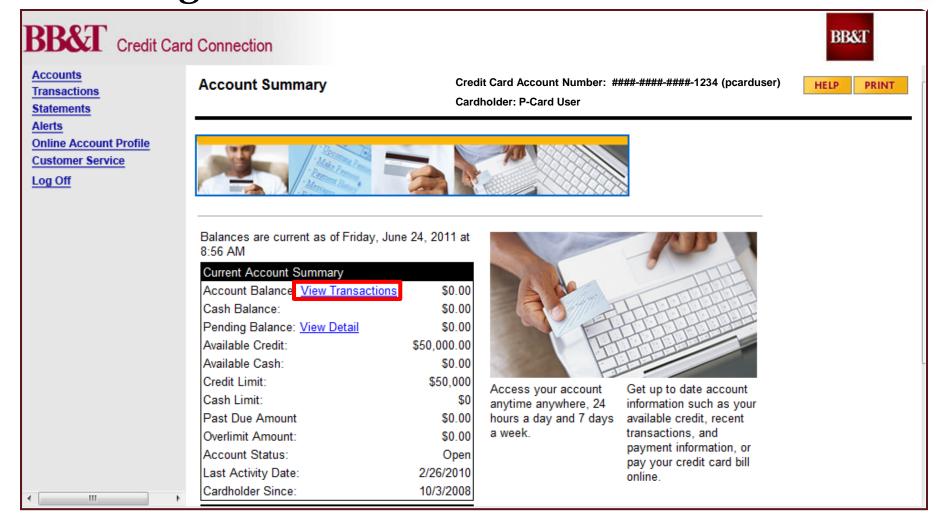
Welcome to your 'Account Summary!'

The Account Summary provides your P-Card balance (posted transactions), pending transactions, and monthly available credit. You'll also find your monthly credit limit which refreshes on the 3rd day of each month.

Quick Links Menu

Viewing Posted Transactions

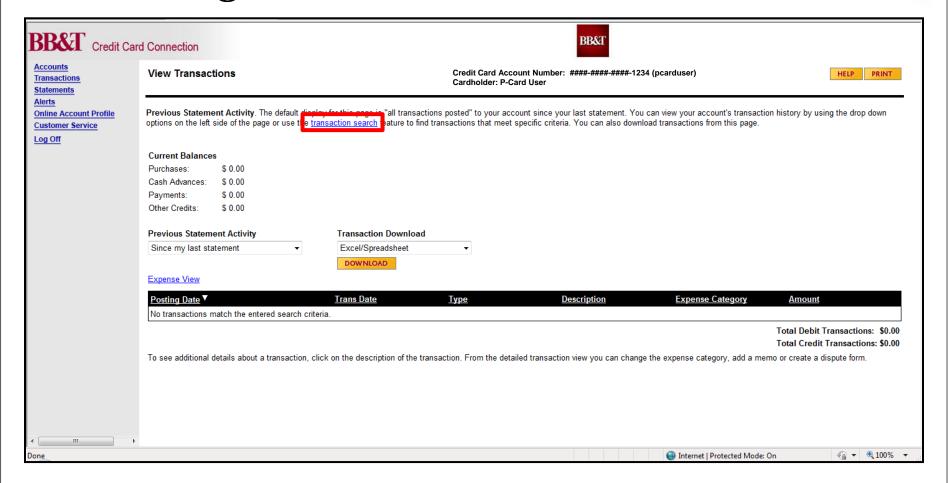




Click the '<u>View Transactions</u>' link to view a list of posted P-Card transactions.

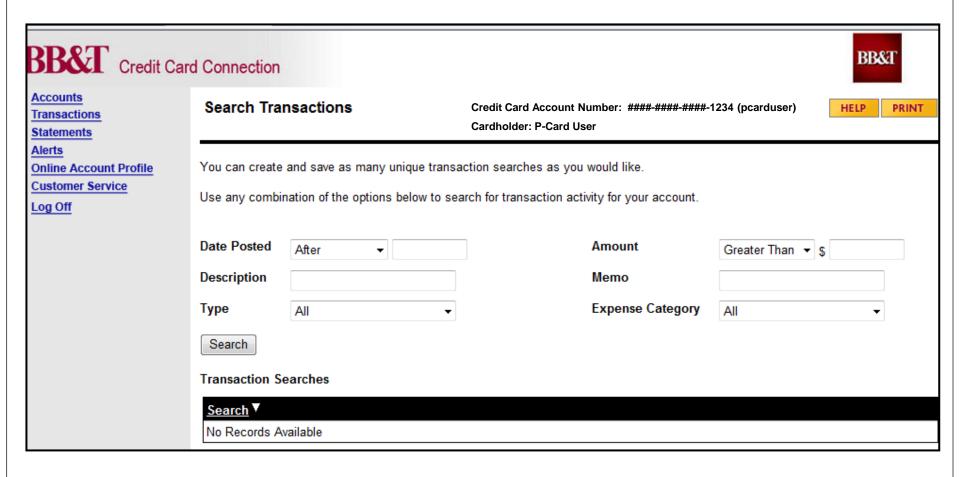




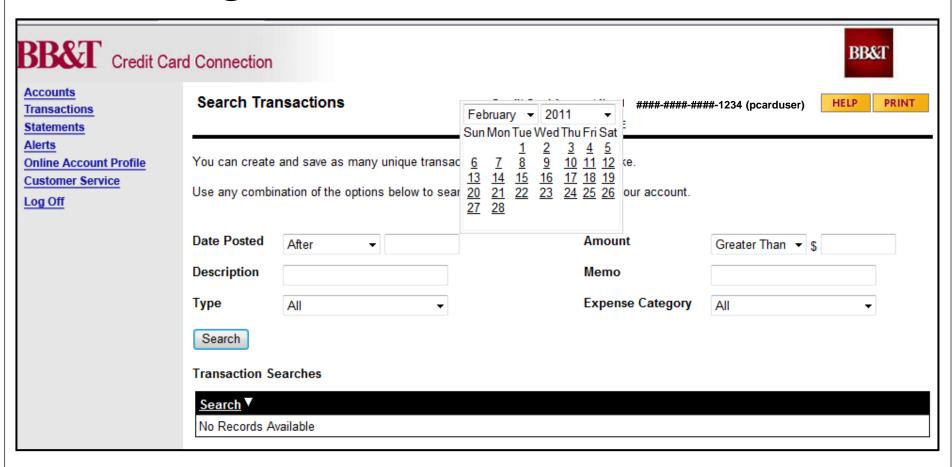


The 'View Transactions' screen provides the ability to search transaction history based upon specific criteria.

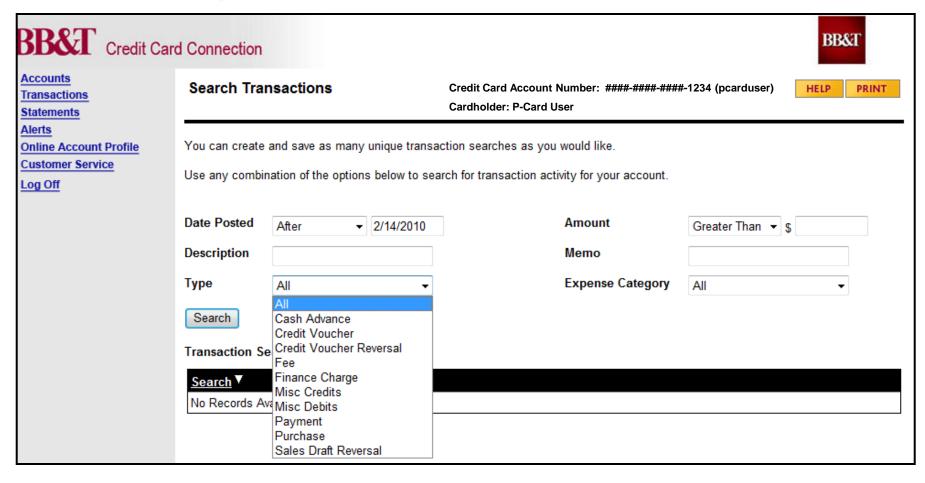
Click 'transaction search.'



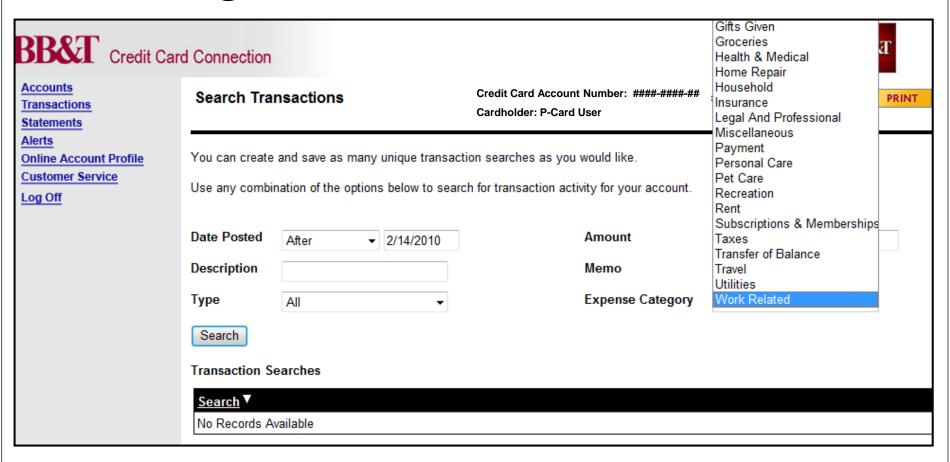
You can search your transactions by entering a 'Date Posted,' a dollar 'Amount,' 'Type,' or 'Expense Category.'



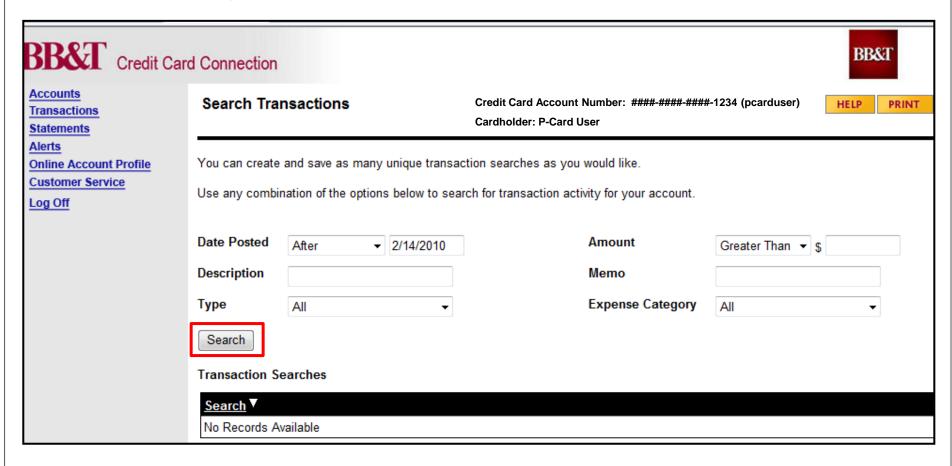
If you are selecting a date other than what initially appears in the calendar, please be patient. The date is entered by first selecting the month, then year, then day. You may have to wait a couple moments before it recognizes your selection.



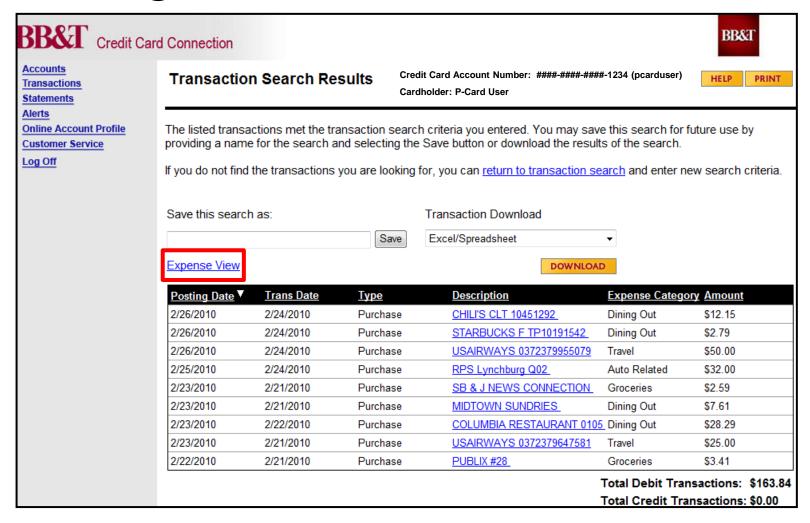
Select 'All' for the most comprehensive search. Some of the 'Type' choices will not apply to your P-Card use.



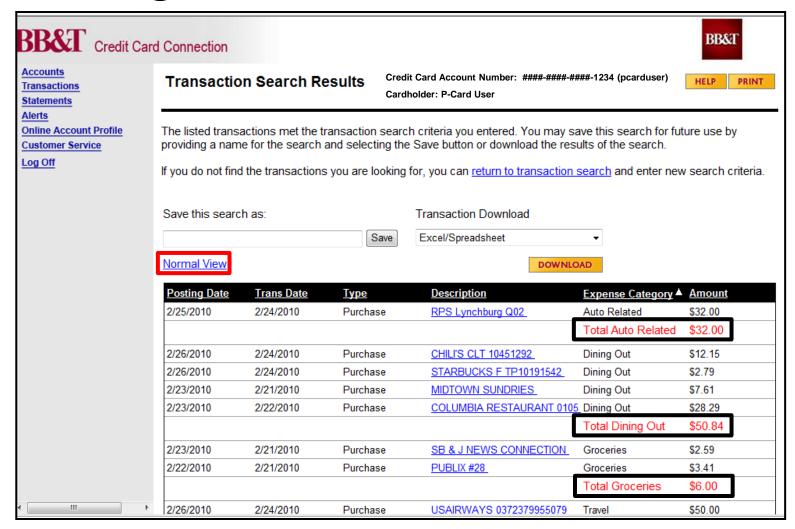
You may <u>categorize your expenses</u> within BB&T Credit Card Connection. Once the P-Card expenses are categorized, you can pull transactions based upon the created categories. If you have not yet categorized your expenses or prefer a comprehensive search, select 'All.'



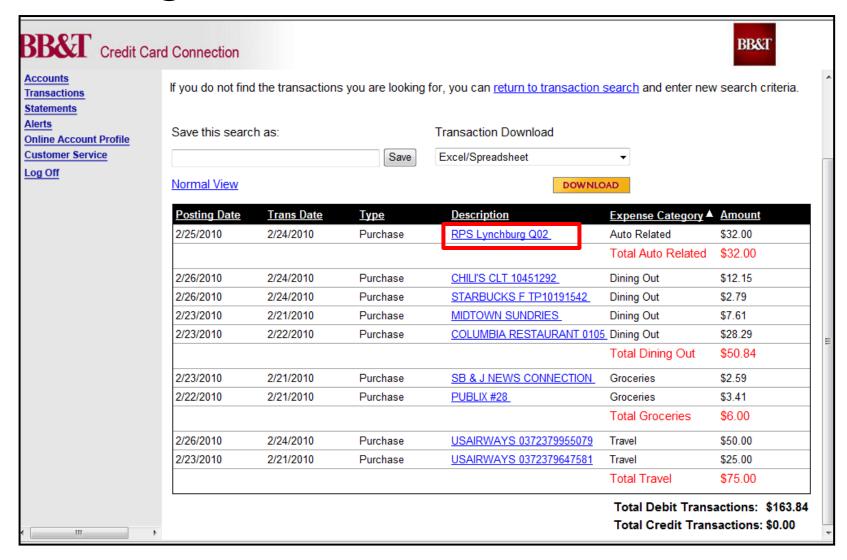
Once you enter your preferred search criteria, click 'Search.'



Pictured above are the Transaction Search Results. Click 'Expense View' and the transactions will be summed by Expense Type. See the next slide.

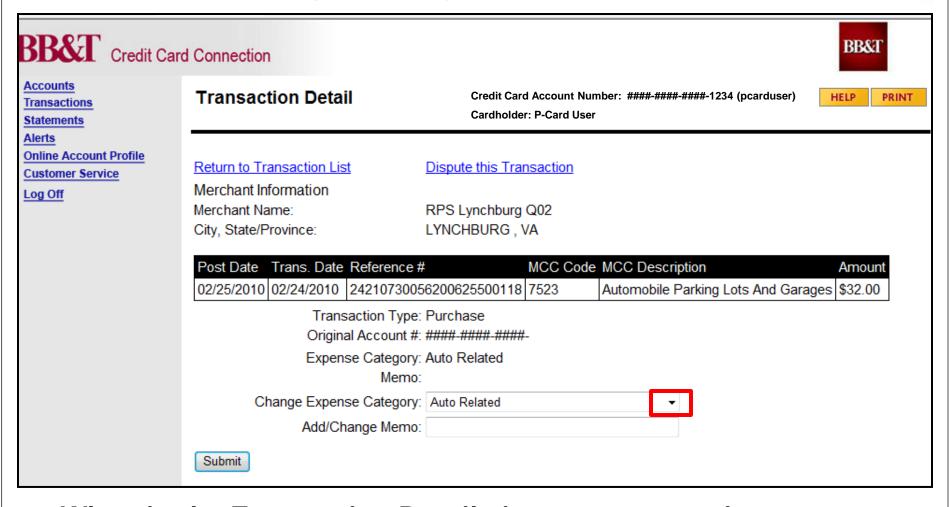


Above is the 'Expense View,' click 'Normal View' to return to the previous screen.

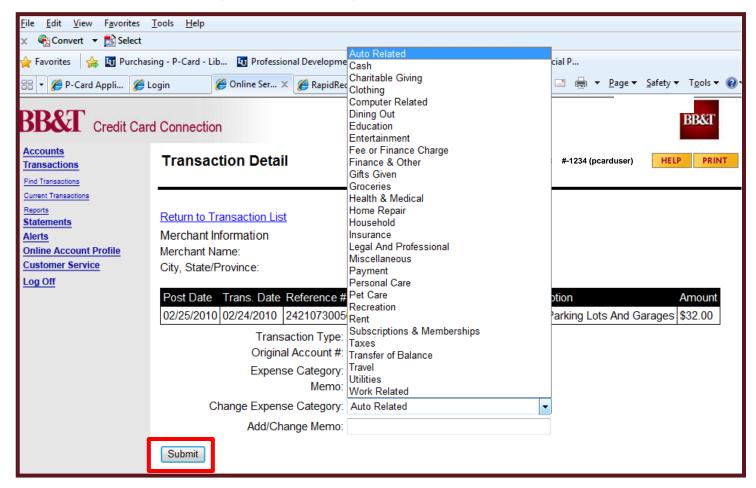


Transaction details may be obtained by clicking on the Vendor name.

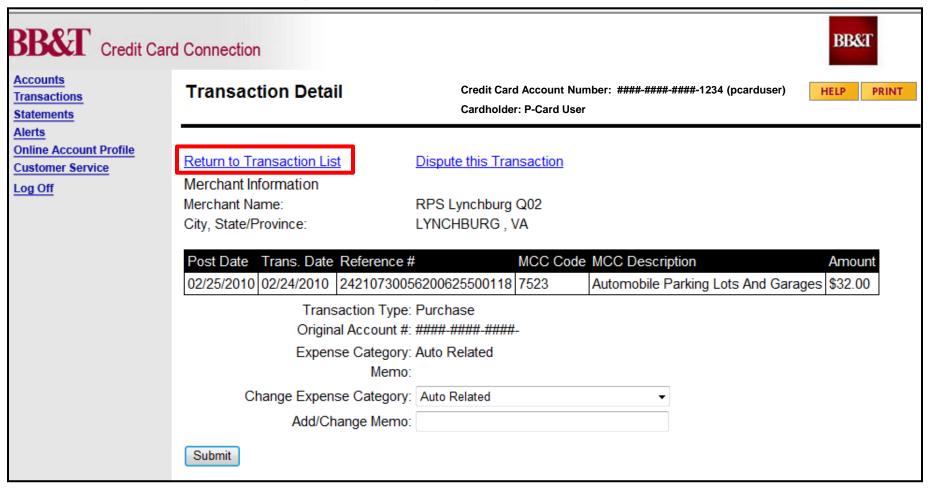




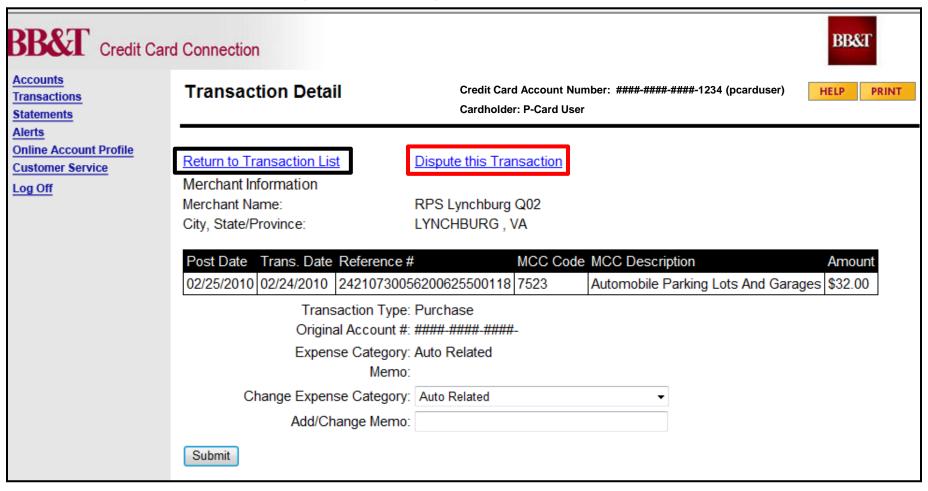
When in the Transaction Detail view, you can assign or change the Expense Category. An expense category may be assigned by clicking the drop down arrow.



Then select the category that most closely corresponds to the expense.



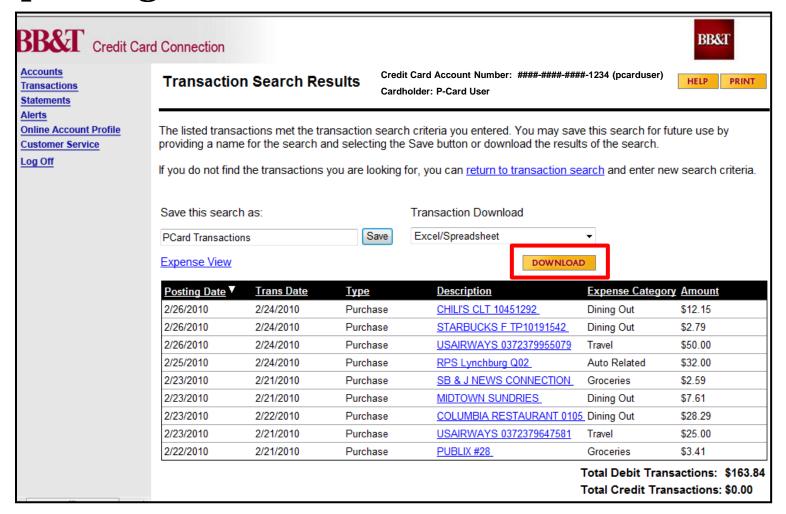
Click 'Return to Transaction List' in order to categorize additional P-Card Transactions.



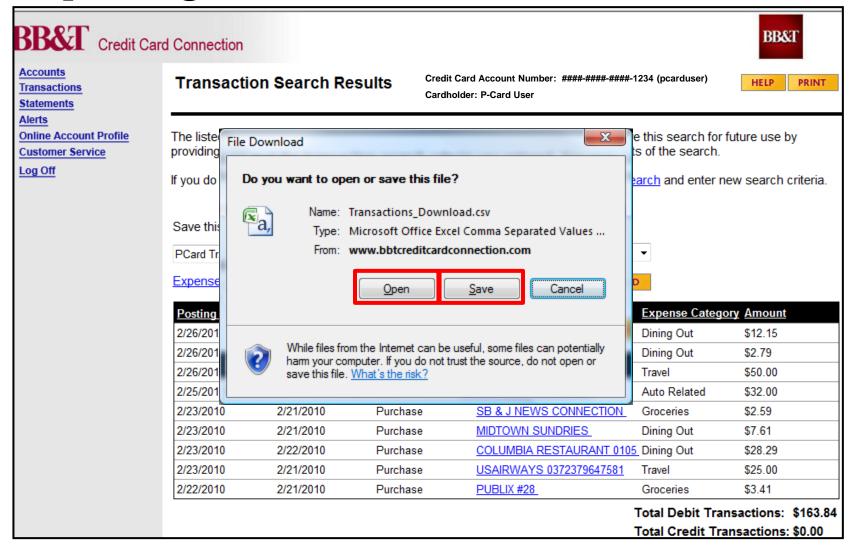
You'll notice a '<u>Dispute this Transaction</u>' link. Please contact the Purchasing Department to report a dispute. Do not submit a dispute via the BB&T Credit Card Connection website.

To return to the Transaction List, click 'Return to Transaction List.'

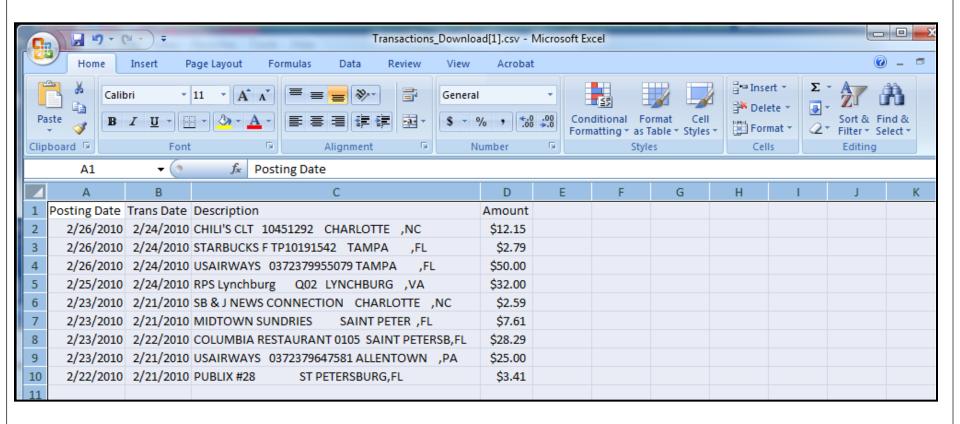




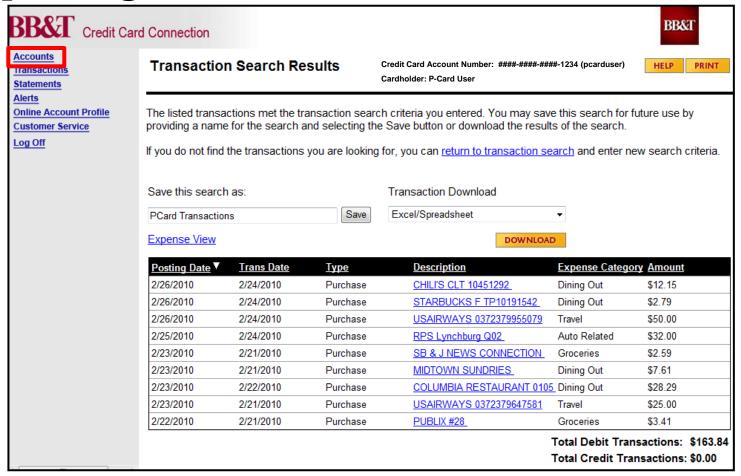
The site allows you to download your P-Card transactions into an Excel Spreadsheet. In order to do this, click on the yellow 'Download' button.



Click 'Open' or 'Save' to open the Excel spreadsheet.



The P-Card transactions are displayed above in an Excel Spreadsheet. The Excel spreadsheet provides flexibility to sort and analyze your P-Card transactions.



Return to the main menu by clicking on 'Accounts' listed in the left hand margin.

Quick Links Menu

Statements





вват

Accounts Transactions

Statements

<u>Alerts</u>

Online Account Profile
Customer Service

Log Off

Account Summary

Credit Card Account Number: ####-###-1234 (pcarduser)

Cardholder: P-Card User



Balances are current as of Friday, June 24, 2011 at 8:56 AM

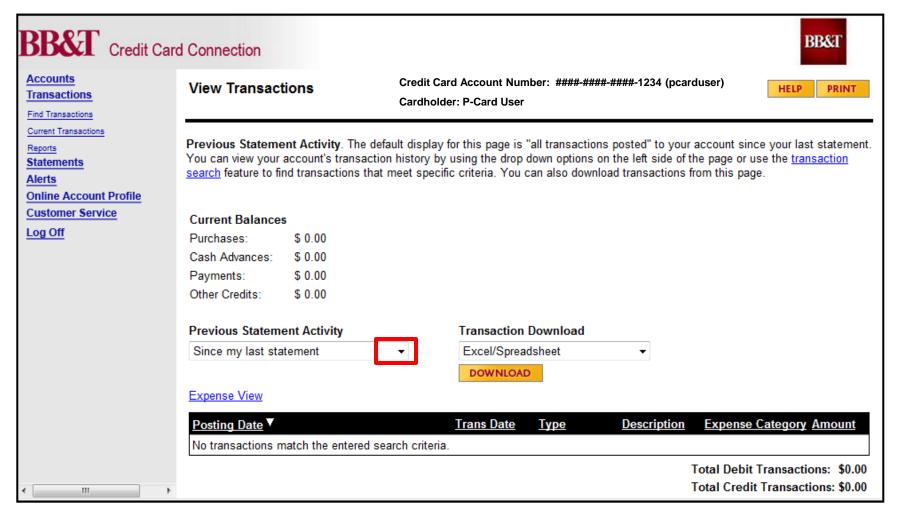
| 0.007.111 | | | | | | |
|------------------------------------|-------------|--|--|--|--|--|
| Current Account Summarv | | | | | | |
| Account Balance: View Transactions | \$0.00 | | | | | |
| Cash Balance: | \$0.00 | | | | | |
| Pending Balance: View Detail | \$0.00 | | | | | |
| Available Credit: | \$50,000.00 | | | | | |
| Available Cash: | \$0.00 | | | | | |
| Credit Limit: | \$50,000 | | | | | |
| Cash Limit: | \$0 | | | | | |
| Past Due Amount | \$0.00 | | | | | |
| Overlimit Amount: | \$0.00 | | | | | |
| Account Status: | Open | | | | | |
| Last Activity Date: | 2/26/2010 | | | | | |
| Cardholder Since: | 10/3/2008 | | | | | |



Access your account anytime anywhere, 24 hours a day and 7 days a week. Get up to date account information such as your available credit, recent transactions, and payment information, or pay your credit card bill online.

Click 'View Transactions' once again.

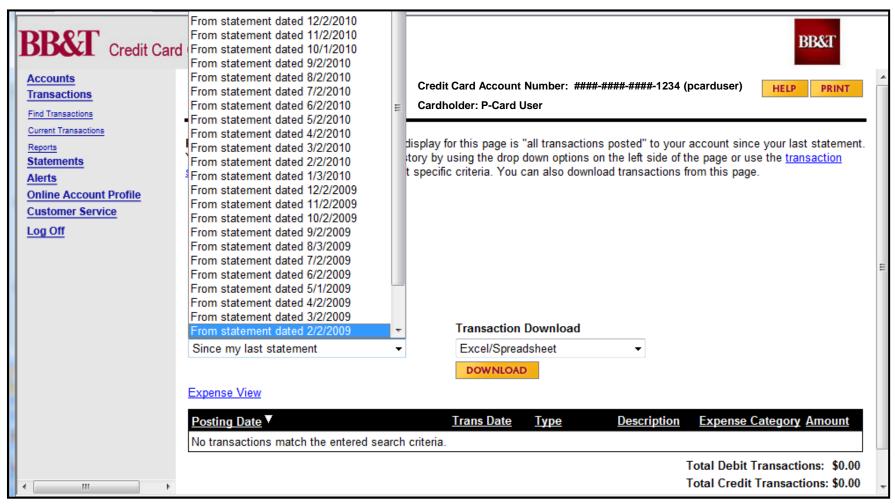
Statements



You can pull 'statements' by clicking the drop down arrow next to 'Since my last statement.'

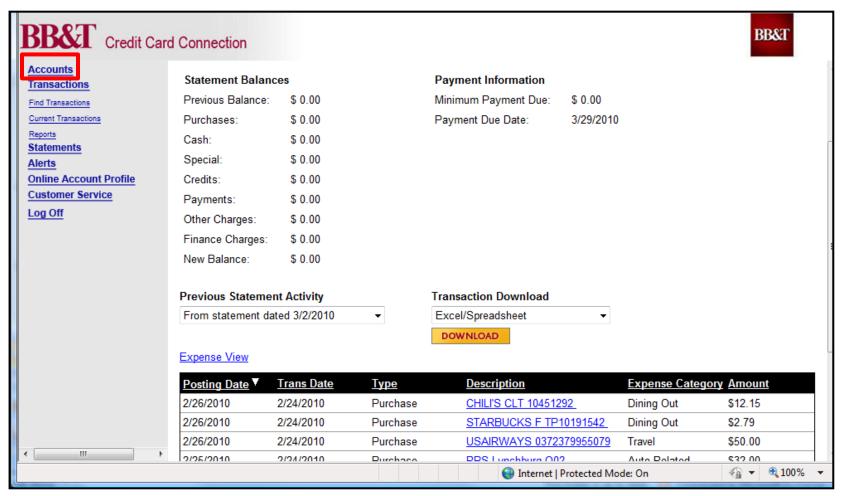
26

Statements



Select the statement of your choice by highlighting the listing.

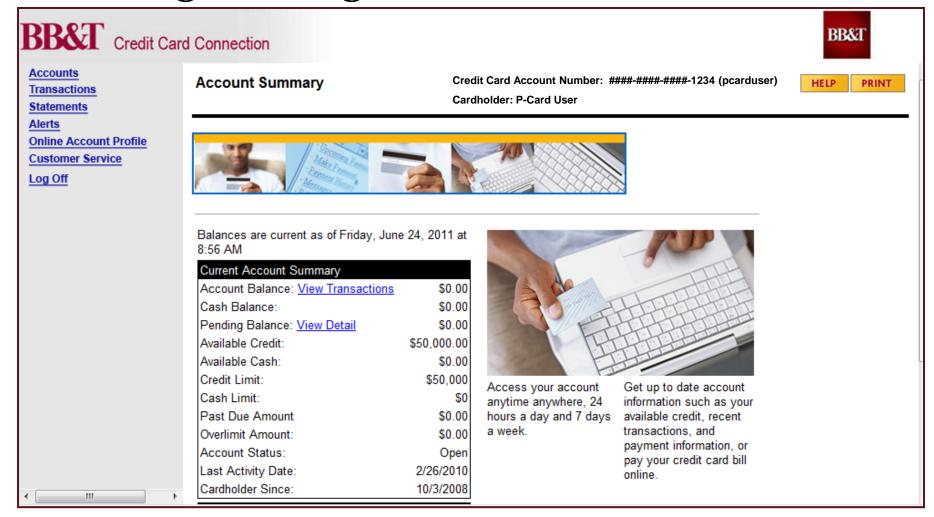
Statements



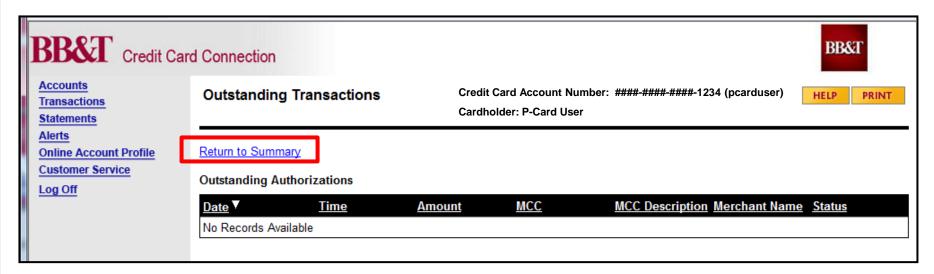
The transactions corresponding to the selected statement are displayed in the screen above.

Click on 'Accounts' in the left hand margin to return to the main menu.



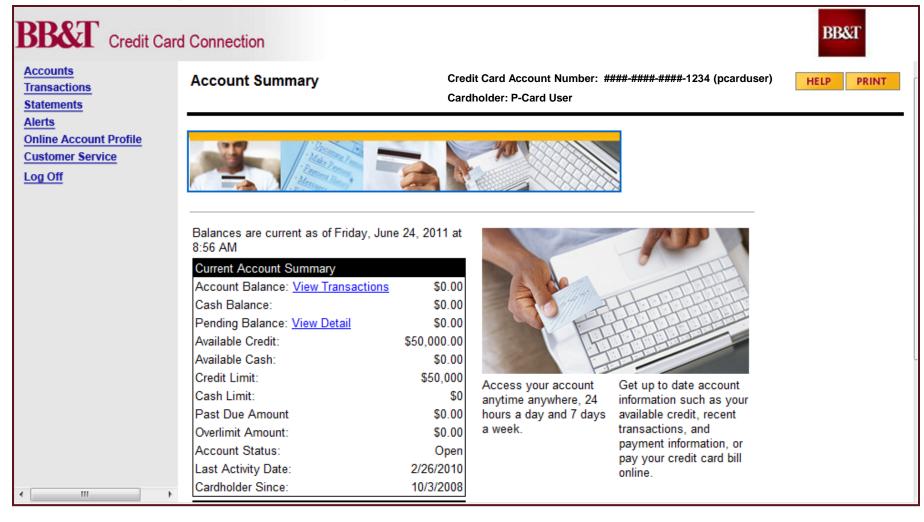


Click on 'View Detail' to view the transactions that have been incurred (pending), but not yet posted.

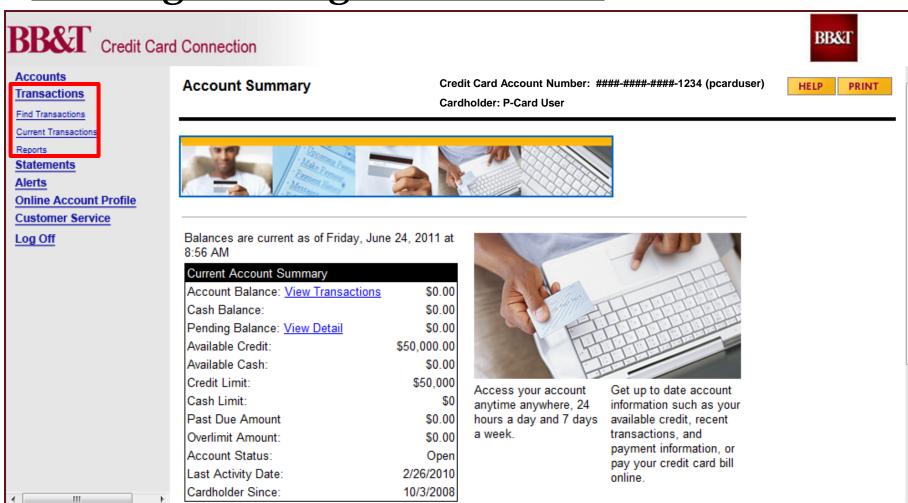


This session does not have pending P-Card transactions. Not all transactions appearing in the Outstanding Transactions screen will post.

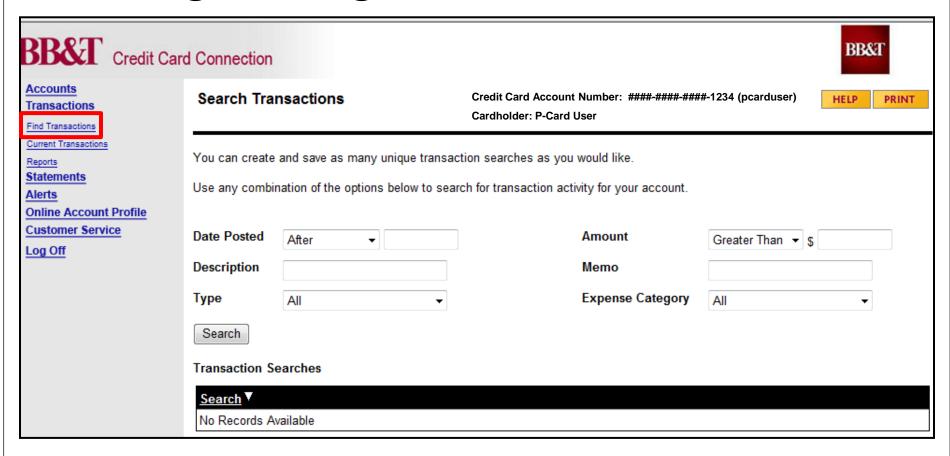
Click 'Return to Summary' to return to the main menu.



Notice the column in the left hand margin. As you click on each heading, the heading expands.

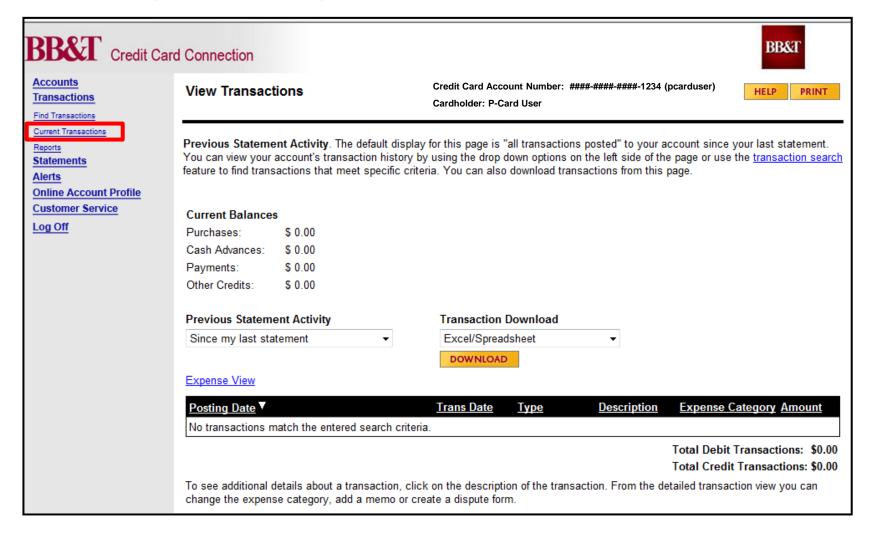


When 'Transactions' is clicked, it expands to 'Find Transactions,' 'Current Transactions,' and 'Reports.'



'<u>Find Transactions</u>' leads us to the screen above where we can search for specific transactions.

^{**}Please see slides <u>8-13</u> to review transaction searches.



A list of 'Current Transactions' will appear in the screen above when clicking the 'Current Transactions' link above.

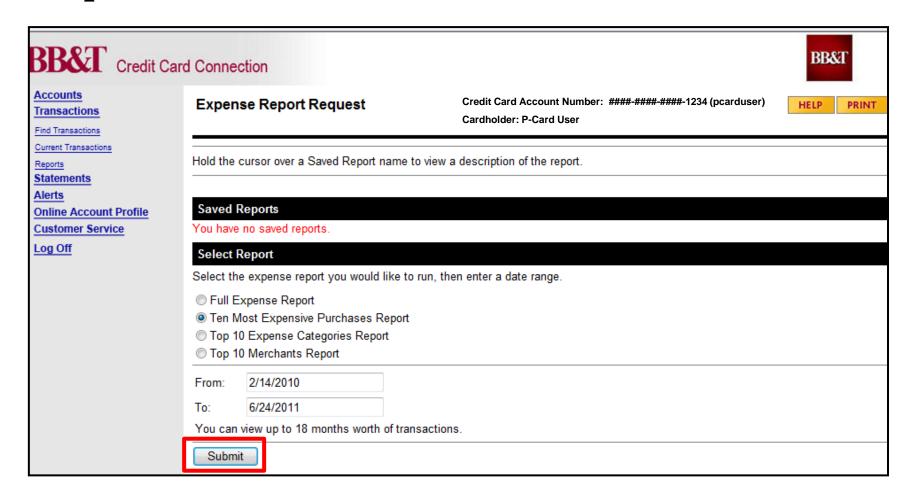
Reports



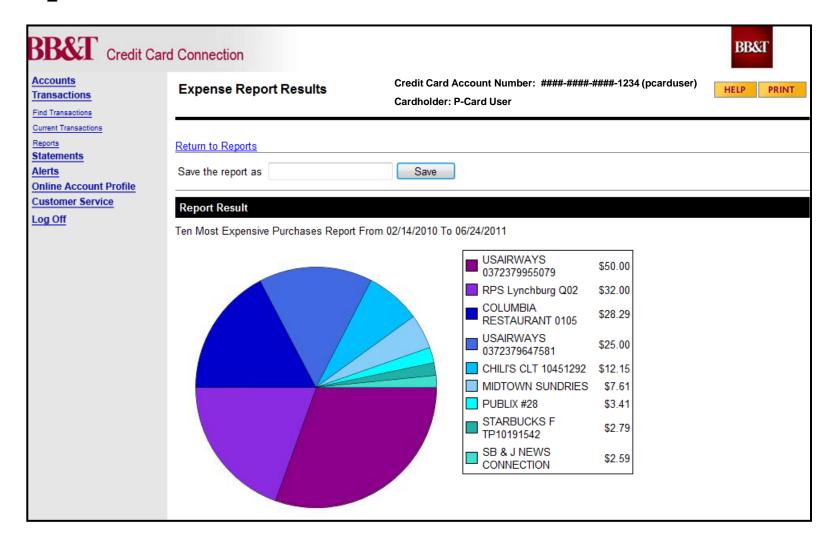
| BB&T Credit Car | rd Connection | | BB&T | | |
|--|---|---|------------|--|--|
| Accounts Transactions Find Transactions | Expense Report Request | Credit Card Account Number: ####-###-1234 (pcarduser) Cardholder: P-Card User | HELP PRINT | | |
| Current Transactions Reports Statements | Hold the cursor over a Saved Report name to view a description of the report. | | | | |
| Alerts Online Account Profile Customer Service | Saved Reports You have no saved reports. | | | | |
| Log Off | Select Report Select the expense report you would like to run, t | hen enter a date range. | | | |
| | Full Expense Report Ten Most Expensive Purchases Report Top 10 Expense Categories Report Top 10 Merchants Report | | | | |
| | From: To: | | | | |
| | You can view up to 18 months worth of transaction | ons. | | | |

The 'Reports' link allows you to create and save reports.

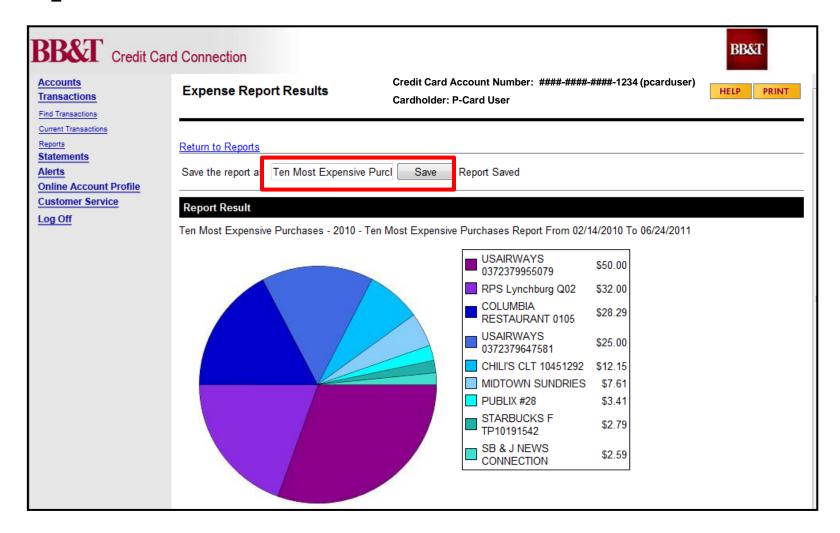
Reports



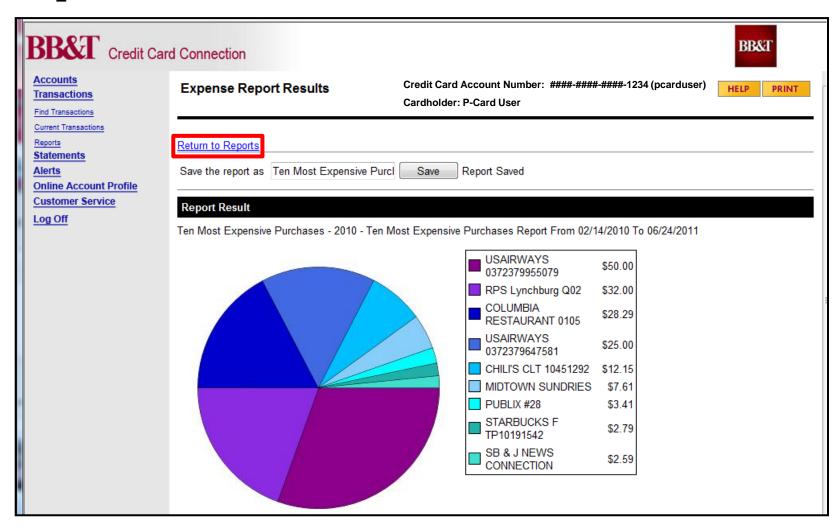
Select the expense report you'd like to run by filling in the corresponding radio button, enter the date range, and click 'Submit.'



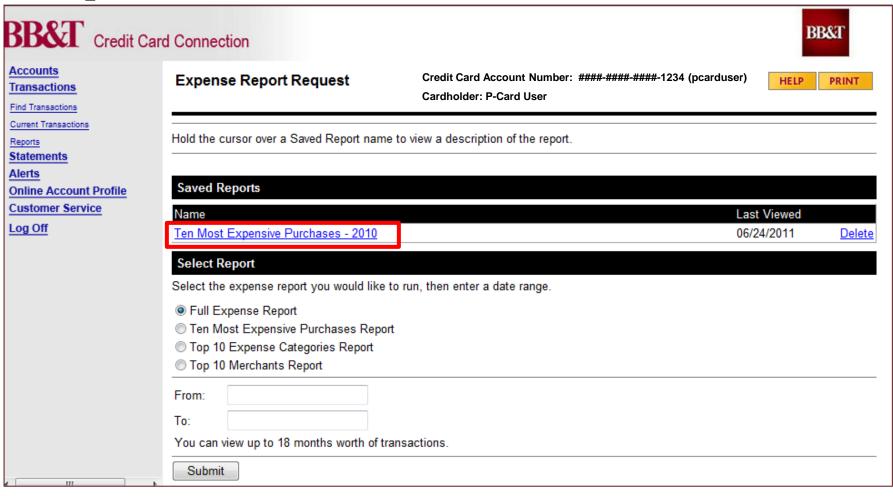
What a fancy report!



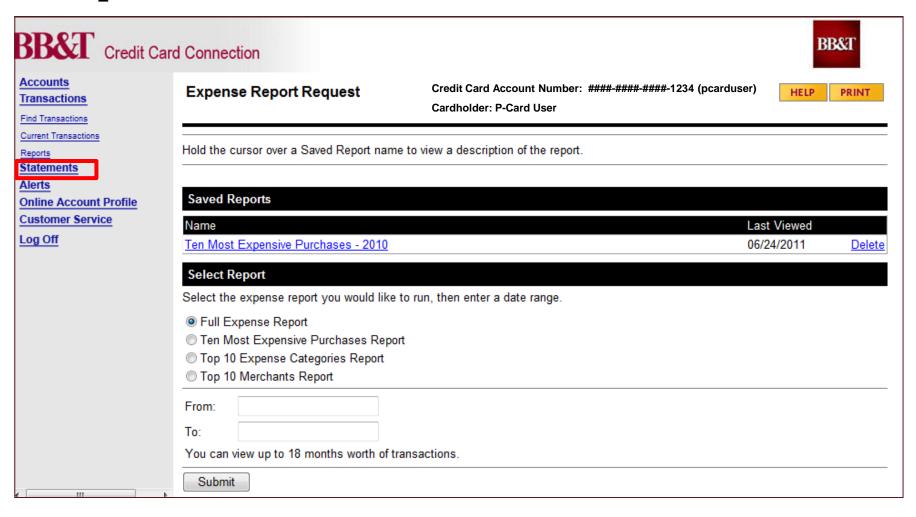
You can save the report by providing a name above and clicking <u>'Save.'</u>



Click 'Return to Reports.'



See the saved report listed above. If you click the report name, the report will open. If you no longer need the report, click 'Delete.'



Click the 'Statements' link. The site will open a separate window to the 'Statements' page.



The new page will look similar to the one above. This 'Statements' link is a bit deceiving since <u>Statements</u> are not accessible through this page.

Quick Links Menu

Alerts





BB&T

Accounts

Transactions

Find Transactions

Current Transactions

Reports

Statements

Alerts

Online Account Profile

Customer Service

Log Off

Alerts

Credit Card Account Number: ####-###-1234 (pcarduser)

Cardholder: P-Card User

Alerts are a convenient way to track important activity using email or text messaging. All Alerts are delivered every day to give you the most current information possible. You can receive two types of alert to keep you informed.

Custom Alerts

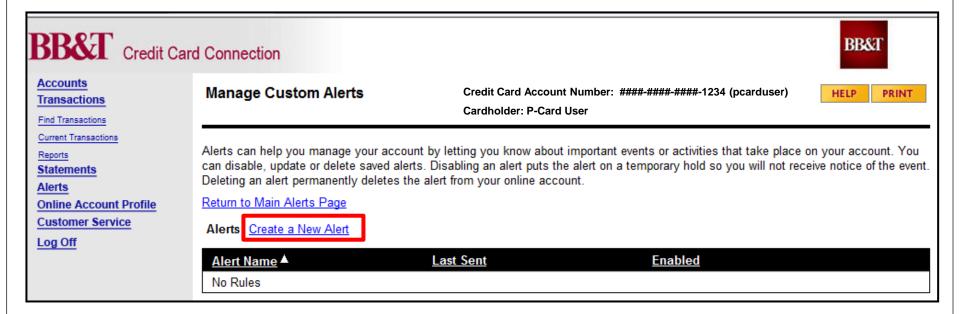
Account Alerts notify you of important account activity, such as low balance or when a payment is due. You set-up these alerts and select where you would like an email or text message notification delivered.

Standard Alerts

Standard Alerts are predefined by your Financial Institution. These alerts do not require any set-up and are automatically delivered to your primary email address. For your convenience, you can opt-out of those alerts.

BB&T is not responsible for text messaging charges that may be applied to your cellular account.

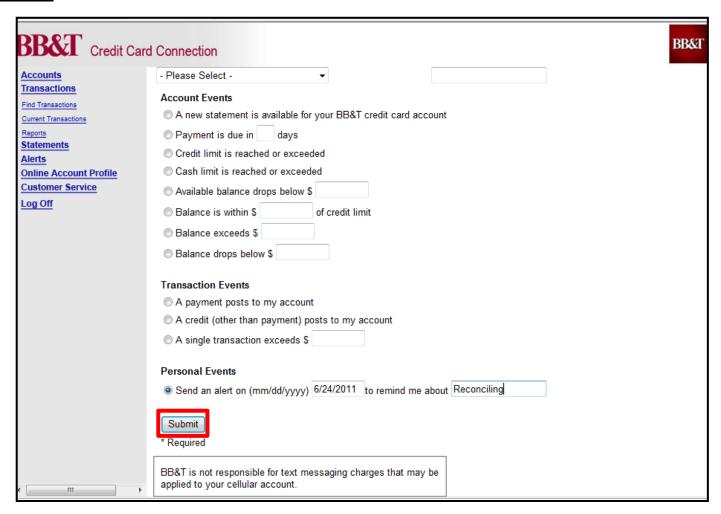
Alerts are next! You can create an alert to remind you to reconcile or to prompt you when nearing your P-Card's monthly limit. Click 'Custom Alerts.'



Click 'Create a New Alert.'

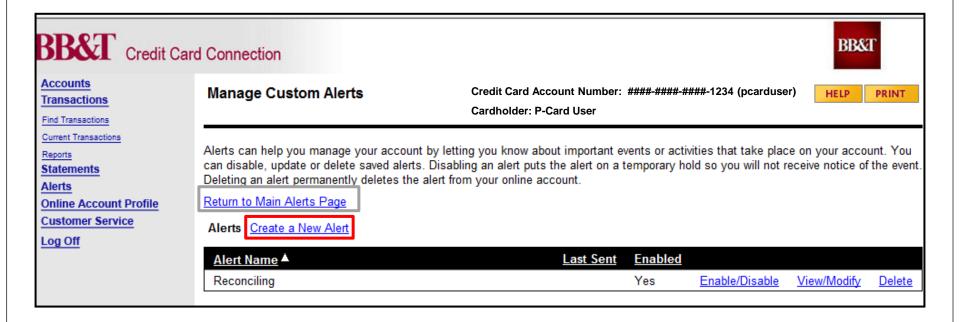
| BB&T Credit Card Connection | | | | | |
|--|--|--|------------|--|--|
| Accounts Transactions Find Transactions | Create Alert | Credit Card Account Number: ####-###-1234 (pcarduser Cardholder: P-Card User | HELP PRINT | | |
| Current Transactions Reports Statements Alerts Online Account Profile Customer Service | Schedule an Alert by clicking on the check box next to the alert and filling in the appropriate fields. You may set up multiple versions of any alert that requires you to provide additional information, including the Personal Reminder alert, and you can send your alerts to one or more email addresses or to your cell phone. Return to Alerts | | | | |
| Log Off | Email Address * pcarduser@liberty.edu sena a copy (separate each address with | Update the email address in my online pro | file | | |
| | Provider * | Phone Number (ex: 8005554646)* | | | |
| | - Please Select - ▼ | | | | |
| | Account Events | PD0T andit and account | | | |
| | A new statement is available for your BB&T credit card account Payment is due in days | | | | |
| | Credit limit is reached or exceeded | | | | |
| | Cash limit is reached or exceeded | | | | |
| | O Available balance drops below \$ | | | | |
| l . | Balance is within \$ | redit limit | | | |
| | Balance exceeds \$ | | | | |
| ← III → | Balance drops below \$ | | | | |

Alerts may be sent to your Liberty email address or to your cellular device. Alerts can be set for a number of events. Try it out for yourself!



I'm creating an alert to remind myself to reconcile! Click 'Submit!'

At the bottom of the screen, BB&T reminds us that BB&T is not responsible for text messaging charges. Be careful!!



See the new alert listed. The alert maybe disabled, modified or deleted.

To place a second <u>alert</u> or to return to the <u>Main Alerts Page</u>, click the corresponding links above.

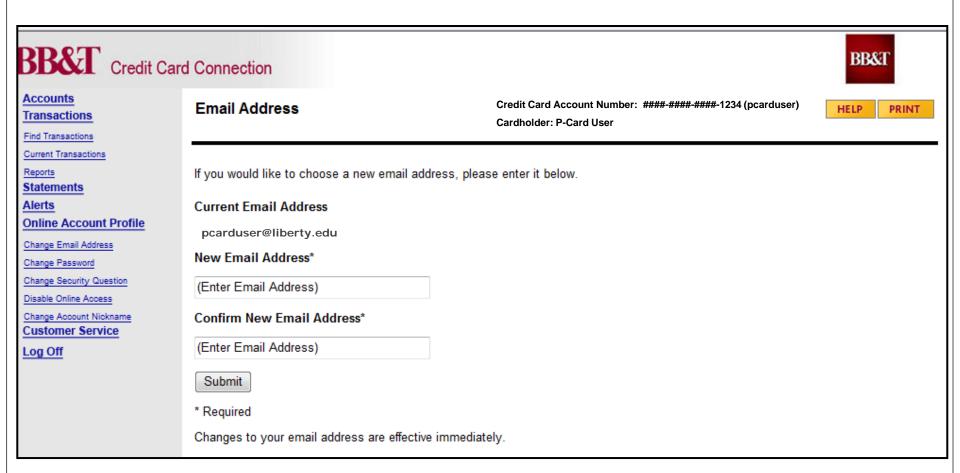
Quick Links Menu

Online Account Profile

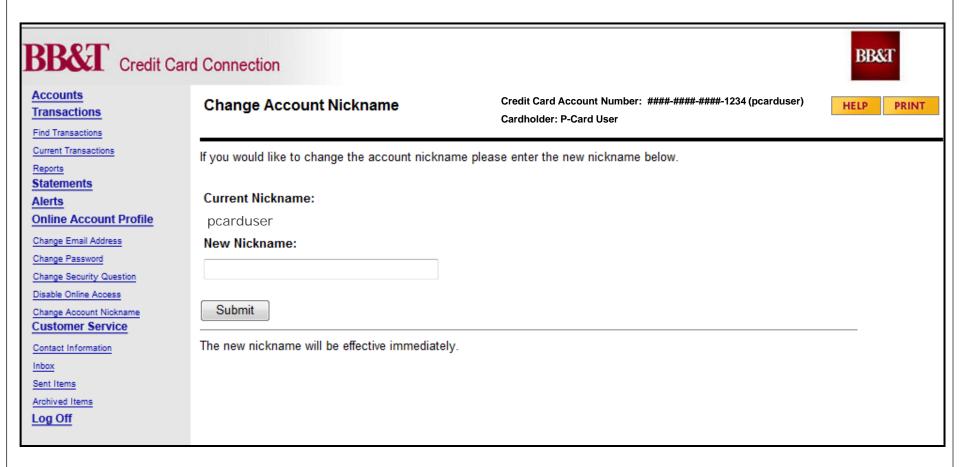


| BB&T Credit Card Connection | | | | | |
|---|--|---|------------|--|--|
| Accounts Transactions Find Transactions | Create Alert | Credit Card Account Number: ####-###-1234 (pcarduser) Cardholder: P-Card User | HELP PRINT | | |
| Current Transactions Reports Statements Alerts Online Account Profile Change Email Address | Schedule an Alert by clicking on the check box next to the alert and filling in the appropriate fields. You may set up multiple versions of any alert that requires you to provide additional information, including the Personal Reminder alert, and you can send your alerts to one or more email addresses or to your cell phone. Return to Alerts | | | | |
| Change Password Change Security Question Disable Online Access Change Account Nickname Customer Service Log Off | Email Address * pcarduser@liberty.edu Send a copy (separate each address with | Update the email address in my online profile h a semicolon) | | | |
| <u>Log on</u> | Provider * | Phone Number (ex: 8005554646)* | | | |
| | - Please Select - ▼ | | | | |
| | Account Events | | | | |
| | A new statement is available for your BB&T credit card account | | | | |
| | Payment is due in days | | | | |
| | Credit limit is reached or exceeded Cash limit is reached or exceeded | | | | |
| | Available balance drops below \$ | | | | |
| | Balance is within \$ of cre | redit limit | | | |
| | Balance exceeds \$ | | | | |
| • III • | Balance drops below \$ | | | | |

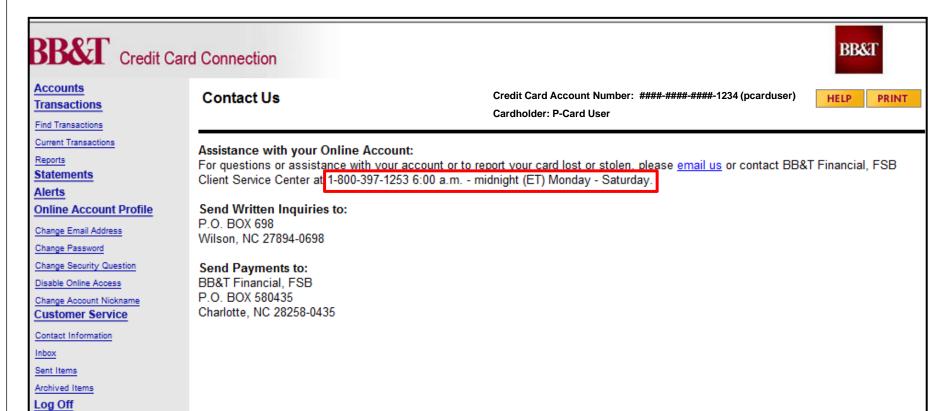
Listed below 'Alerts' is 'Online Account Profile.' The 'Online Account Profile' allows you to make minor changes to your BB&T Account profile.



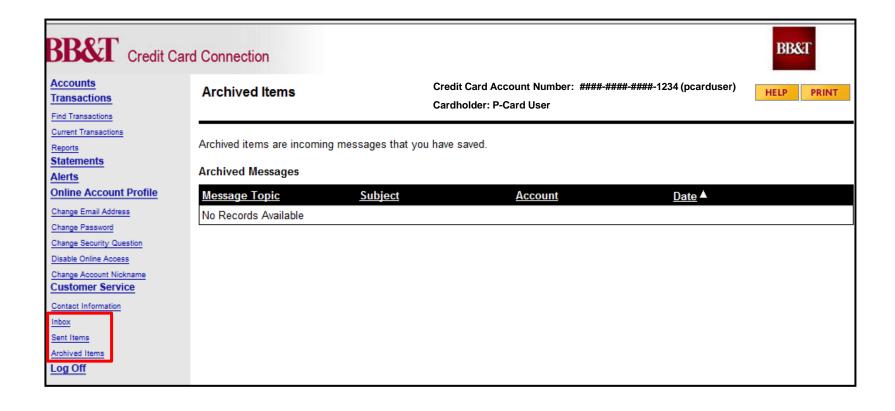
The email address may be changed.



Your BB&T Credit Card Connection password may be updated.



The <u>contact number</u> for BB&T needed in order to report your P-Card as lost or stolen. Don't forget to contact the Purchasing Office as well.



Messages sent to BB&T through this website are accessible through this site by clicking on 'Inbox,' 'Sent,' or 'Archived Items.'



NOTE: When establishing your BB&T Credit Card Connection account, please keep your password in a safe place.

If you forget or lose your password, please contact the customer service phone number on the reverse side of your P-Card (1-800-397-1253). Purchasing cannot reset passwords.