Step-by-Step Directions
Locating a Loan Servicer

1) Please visit: www.nslds.ed.gov
2) Select “Financial Aid Review”
3) Select “Accept” after you have read and understood the information presented on the screen
4) Enter your Social Security Number, first two letters of last name, Date of Birth and Federal PIN Number to log-in
5) Under the Loans and the “Type of Loan” category, please click on each number in the first column to view details

For Example:

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<tr>
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<th>DIRECT STAFFORD UNSUBSIDIZED</th>
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6) Select the Number “1”
7) Review your Loan Servicer under the “Servicer/Lender/Guaranty Agency/ED Servicer Information” Section
8) Please review the information provided under “Current Servicer” and/or “Current ED Servicer”
9) If you have more than one loan listed under the Loans Section, you may click on the “Previous” or “Next” button at the top right corner of the screen