Retention Center: Overview

The Retention Center gives instructors insight into student performance and helps detect problem areas.

1. Access the Retention Center through one of two ways:
   a. In the MyBlackboard menu or
   b. In the Evaluation section of a course’s Control Panel.

2. Click on colored bars to view different levels of student progress.

3. Select a student’s name to reveal a customized Retention Status page.

4. Clicking on a red dot provides additional information:
   a. Selecting the star enables monitoring progress from the side right panel.
   b. Click the Notify button to email the student using the Send Email feature in Blackboard.

Note: Retention Center settings can be customized; see the Customize Retention Center tutorial for further information.
In the area below the risk panel of student information, Your Course Activity provides the faculty member with personalized details regarding support, last login date, course design, interaction, and assessments. The purpose of this panel is to demonstrate the effect of faculty involvement on student progress.

5. The Assessment column shows any tests, quizzes, or assignments that need to be graded.
6. The Interaction & Collaboration area gives a rundown of faculty communication with students through Discussion Boards, Blogs, Journals, etc.
7. The Learner Support section lists the latest announcements and provides a direct link to post new announcements.
8. The Course Design area shows the last content update of the course.