

Higher One

www.libertyuone.com

1.866.545.8663

Reset PIN or report card LOST/STOLEN

- Login to the Higher One website
- Click applicable link

Make a Purchase

Fee: FREE if you select CREDIT when you swipe, \$0.50 when you select DEBIT (PIN based transaction)

Availability: Instant

Instructions: Use your OneAccount to make a purchase anywhere Debit MasterCard is accepted.

Note: You can request "cash back" when selection DEBIT at participating merchants.

ATM Withdrawal

Fee: Free when using a Higher One ATM, subject to fees when using a Non-Higher One ATM

Availability: Instant, DAILY withdrawal limit is \$500 per day

Higher One ATM Locations:

Founders Food Court · DeMoss Hall
Campus East Clubhouse · Keyhole

Instructions:

- Swipe your Liberty OneCard
- Enter the PIN number you created
- Select CHECKING
- Follow remaining instructions

Send Money to Another OneAccount Holder

Fee: FREE

Availability: Instant

Instructions:

- Find a friend with an open OneAccount
- Login to the Higher One website
- Select the SEND MONEY tab
- Click on SEND

NOTE: You will be required to provide the Recipient's Email address

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Issue a Check Using Online Bill Pay

Fee: \$0.69 assessed to your OneAccount

Availability: 3-4 business days from requested issue date (sent via US mail)

Instructions:

- Login to the Higher One website
- Select the **OneAccount** tab
- Click on **Online Bill Pay**
- Click on **Add Payee** – enter payee information
- Select **One-Time Payment** – follow the instructions
- For assistance contact Higher One Customer Service at 1-866-545-8663, M-F 8:00 am-8:00 pm

Wire Money

Fee: \$25 for US wire, Market Rate for International wire assessed to your OneAccount

Availability: Subject to receiving banks terms and conditions

Instructions:

- Login to the Higher One website
- Select the **OneAccount** tab
- Click on **Spend**
- Scroll down to **Wire Money**
- Click on the **Wiring Service** link
- Follow the remaining instructions – you must provide the bank and account information to where the funds will be wired

Cash Advance

Fee: 2% of the entire transaction (\$5.00 minimum)

Availability: Instant

Instructions:

- Visit a bank that supports MasterCard Debit cash advances
- Present your Liberty OneCard