691 S Marengo Ave Harrisburg, PA 17006 mbassoc@gmail.com 555-258-1117

# PROJECT MANAGER/MARKETING COORDINATOR

Over 5 years' experience in Project Management with a strong background in overseeing Marketing projects. Skilled in vendor relations, personnel management, revenue growth, and project planning

- Track record of completing projects within budget constraints and meeting deadlines and on time
- Resourceful and innovative in problem-solving; Able to troubleshoot and resolve disputes; Strong prioritization, delegation and planning skills
- Gifted communicator with proven ability to interact and form lasting relationships with, and gain trust of, colleagues and clients at all levels

### **EDUCATION**

Master of Business Administration in Project Management, Liberty University, Lynchburg, VA, May 2012

- Magna Cum Laude
- Relevant coursework in: Strategic Marketing Management; Operations Management; Project Management; Global Project Management

Certified Associate in Project Management (CAPM), Project Management Institute, May 2012

Bachelor of Science in Business Administration, Villanova University, Villanova, PA, May 1999

- Minor: Communications
- Manga Cum Laude; Sigma Beta Delta Honor Society

#### **EXPERIENCE**

## Enviro Type Masters, Harrisburg, PA

May 2007 - Present

# PROJECT MANAGER

December 2011- Present

- Achieve a revenue growth from \$600K to \$1.5M per year within my area of management, while keeping overhead low
- Plan and adhere to a budget of up to \$750K
- **Supervise a staff of 15**, involving training, work flow, quality control, conflict resolution, and review processes.
- Direct the acquisition, installation, and maintenance of a 40-workstation system
- Work on advance planning issues including General Plan preparation, special studies, environmental assessments, annexations, and population projections
- Conduct site surveys and formulated site design alternatives within the regulations of the Unified Dev. Code
- Prepare staff reports for the Planning Commission, including slide show and multi-media presentations
- Perform other planning projects, such as special studies related to growth management, hillside management, mobile home park studies, and County General Plan issues

# PROJECT COORDINATOR

May 2007-December 2011

- Acted as decision maker in Project Manager's absence
- Lead contact for satellite locations; communicated with diverse vendors, contractors, and clients
- Developed and maintained project calendars; coordinated schedule for engineering team and Project Managers
- Prepared meeting minutes, agenda, presentations, and tables; conducted staff meetings and interdepartmental meetings
- Oversaw 10 employees as a stand in **Marketing Manager** for associate's 12 week leave

# Villanova University, Villanova, PA

December 2005- May 2007

### ACCOUNT MANAGER

- Developed strong relationships with lead vendors; Received 98% positive feedback from vendor survey
- Managed all aspects of vendor campaigns: contract management, analysis services, new vendor recruitment, & campaign strategy
- Resolved vendor issues and **provided solutions** for technical, logistical, communication & creative challenges

# **A**FFILIATIONS

Project Management Institute, Member 2010-Present

National Business Association, Member 2009-Present

Sigma Beta Delta Honors Society 1999-Present

• Presenter at Villanova Chapter Induction Ceremony 2005, 2008 & 2012

## **COMMUNITY INVOLVEMENT**

#### **OPERATIONS VOLUNTEER**

Community Food Bank, Harrisburg, PA

September 2011- Present

- Meet with organization Director monthly for planning meeting
- Provide strategies and suggestions for funding allocation, volunteer recruitment, and budget setting
- Personally recruited 8 community members to provide volunteer services
- Coordinate with local businesses and religious organizations to partner in fundraising

#### VOLUNTEER ASSISTANT BASKETBALL COACH

Villanova University, Villanova, PA

December 2005- May 2007

- Mentored individual student athletes on work/life balance, basketball skills, and conditioning
- Spoke to team on work ethic, self-discipline, persistence, and goal setting
- Invited to address team, parents, and boosters at yearly banquet in March 2011